## CITY SERVICE AREA STRATEGIC SUPPORT

**Mission:** To effectively develop, manage, and safeguard the City's fiscal, physical, technological, and human resources to enable and enhance the delivery of City services and projects.



City Hall



San José McEnery Convention Center

The Strategic Support City Service Area (CSA) is comprised of internal functions that enable the other five CSAs to deliver services to the community and to customers. The partners in the Strategic Support CSA design, build, and maintain City facilities while managing the City's financial and technology systems. The Strategic Support CSA includes the Communications, Municipal Improvements, and Service Yards Capital Programs.

There are several capital investments in the Strategic Support CSA. There are multiple Measure T Bond funded projects including Measure T – Critical Infrastructure, Measure T – City Facilities LED Lighting, and Measure T Environmental Projects. Other investments include addressing some unmet deferred infrastructure needs at City Hall, the Central Service Yard, and the City's cultural facilities. Funding is also included to support the Silicon Valley Regional Communications System (SVRCS).

#### **CSA CAPITAL PROGRAM**

- Communications
- Municipal Improvements
  - Service Yards

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#### **PROGRAM HIGHLIGHTS**

#### **Communications Capital Program**

#### 2023-2027 Proposed CIP: \$22.2 million

- Communications Maintenance
- Silicon Valley Regional Communications System Radios
- Silicon Valley Regional Interoperability Authority Maintenance

### Municipal Improvements Capital Program 2023-2027 Proposed CIP: \$43.4 million

- San José Municipal Stadium LED Lighting
- Measure T Environmental Protection Projects
- City Hall Security Upgrades
- Ice Centre Expansion

#### **Recent Accomplishments**

- ♦ Completed the City Hall HVAC Control System Replacement in Spring 2022
- Expected completion of the City Hall Network Operations Center Electrical Switch Replacement in Summer 2022
- Expected completion of the Police Administration Building (PAB)
   Elevator Modernization in Fall 2022

#### **Service Yards Capital Program**

#### 2023-2027 Proposed CIP: \$28.5 million

- Central Service Yard Bldg. F Expansion
- Central Service Yard Pavement Replacement
- Central Service Yard Service Yards Generators Replacement
- Service Yards LED Lighting Upgrade

#### **CSA OUTCOME**

(Supported by the Capital Program)

✓ Safe and Functional Public Infrastructure, Facilities and Equipment
 ✓ Effective Use of State-Of-The-Art Technology

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#### PERFORMANCE MEASURES

A set of consistent and comprehensive performance measurements along with targets and goals have been established for the entire capital program and adopted for each individual CSA. Measures focus on schedule (cycle time) and cost of construction projects. Please see Budget Guide section narrative for additional information on capital performance measures.

#### Outcome: Quality CIP Projects Delivered On-Time and On-Budget

5 Year Strategic Goals		2020-2021 Actual <sup>1</sup>	2021-2022 Target	2021-2022 Estimate	2022-2023 Target	5-Year Goal
Strategic Support CSA delivers quality Capital Improvement Program (CIP) projects on-time and on-budget	% of CIP projects delivered within 2 months of approved baseline schedule <sup>2</sup>	100% (2/2)	85%	100% (1/1)	85%	85%
	2. % of CIP projects that are completed within the approved baseline budget <sup>3</sup>	100% (1/1)	90%	100% (3/3)	90%	90%

The 2020-2021 Actual number of projects may vary from the 2020-2021 Estimate, as documented in the 2021-2022 Adopted Budget, because of revision to the date of estimated beneficial use of the project being revised and the project expected to be delivered in the following fiscal year. Also, the number of projects may change with the inclusion of projects in the 2020-2021 Actual not originally included in the 2020-2021 Adopted Budget Estimate due to incomplete project information at that time.

For the Strategic Support CSA, many of the projects are ongoing in nature and do not necessarily have discrete end dates. For 2021-2022, the Strategic Support CSA estimates to deliver 1 of 1 (100%) project within two months of the approved baseline schedule, which is above the performance target of 85%.

In 2021-2022, 3 of 3 construction projects are estimated to be within the baseline budgets, exceeding the 90% target. Some of the notable projects completed in 2021-2022 are the Tech Interactive HVAC controls upgrade project and the replacement of the uninterrupted power supply system for the City Hall Network Operations Center room. Staff relies heavily on the cost estimating and tracking tools that are available through the City's Capital Project Management System (CPMS). These tools allow project management staff to effectively track project costs on an ongoing basis and assist in ensuring that expenditures remain within budgeted levels.

Projects are considered "delivered" when they are available for their intended use and are considered "on schedule" if delivered within two months of baseline schedule.

Projects are considered "completed" when final cost accounting has occurred, and the project has been accepted. Projects are considered "on budget" when the total expenditures do not exceed 101% of the baseline budget.

# Capital Program Summary by City Service Area Strategic Support

<u>Communications</u>	2022-2023 Budget	2023-2027 CIP Budget	Total Budget (All Years)	Start Date	End Date
Capital Program and Public Works Department Support Service Costs	1,000	5,000	*	Ongoing	Ongoing
City Hall Debt Service Fund	5,000	25,000	*	Ongoing	Ongoing
Communications Equipment Replacement and Upgrade	100,000	500,000	*	Ongoing	Ongoing
Communications Maintenance	777,000	4,089,000	*	Ongoing	Ongoing
General Fund - Interest Income	8,000	40,000	*	Ongoing	Ongoing
Silicon Valley Regional Communications System - Radios	4,000,000	7,600,000	*	Ongoing	Ongoing
Silicon Valley Regional Interoperability Authority - Administration	325,000	1,726,000	*	Ongoing	Ongoing
Silicon Valley Regional Interoperability Authority - Maintenance	1,460,000	7,770,000	*	Ongoing	Ongoing
Total: Construction/Non-Construction	6,676,000	21,755,000			
Ending Fund Balance	1,359,799	432,799	**		
Total: Communications	8,035,799	22,187,799	**		
Municipal Improvements					
Arena Repairs	100,000	500,000	*	Ongoing	Ongoing
City Facilities Seismic Shut-off Valves	100,000	100,000	100,000	3rd Qtr. 2022	2nd Qtr. 2023
City Hall and Police Communications Uninterrupted Power Supply Capita	al 200,000	1,000,000	*	Ongoing	Ongoing
City Hall Carpet Replacement	650,000	650,000	650,000	3rd Qtr. 2022	2nd Qtr. 2023
City Hall Debt Service Fund	37,000	185,000	*	Ongoing	Ongoing
City Hall Exterior Restoration	300,000	300,000	300,000	3rd Qtr. 2022	2nd Qtr. 2023
City Hall Garage Pump Replacement	100,000	100,000	100,000	3rd Qtr. 2022	2nd Qtr. 2023
City Hall Security Upgrades	500,000	500,000	1,249,827	3rd Qtr. 2019	2nd Qtr. 2023
Closed Landfill Compliance	450,000	2,250,000	*	Ongoing	Ongoing
Convention Center Rehabilitation/Repair - Unanticipated	150,000	750,000	750,000	Ongoing	Ongoing
Cultural Facilities Rehabilitation/Repair - Unanticipated	200,000	1,000,000	*	Ongoing	Ongoing
Hammer Theatre Center Fire Detection Alarm and Devices Design	200,000	200,000	397,000	3rd Qtr. 2021	2nd Qtr. 2023
Hammer Theatre Center HVAC Condensing Unit Replacement	140,000	140,000	140,000	3rd Qtr. 2022	2nd Qtr. 2023
History San José - Miscellaneous Repairs	200,000	200,000	398,000	3rd Qtr. 2021	2nd Qtr. 2023
History San José ADA Compliance	285,000	285,000	385,000	3rd Qtr. 2021	2nd Qtr. 2023

# Capital Program Summary by City Service Area Strategic Support

	2022-2023	2023-2027	Total Budget		
	Budget	CIP Budget	(All Years)	Start Date	End Date
Ice Centre Expansion	16,000,000	16,000,000	118,429,596	4th Qtr. 2020	3rd Qtr. 2022
Measure T - Admin Municipal Improvements	6,000	6,000	*	Ongoing	Ongoing
Measure T - Admin Reserve Muni Improvements	96,000	96,000	96,000	N/A	N/A
Measure T - City Facilities LED Lighting	2,200,000	2,200,000	8,761,410	3rd Qtr. 2019	2nd Qtr. 2023
Measure T - Critical Infrastructure		4,925,000	4,925,000	3rd Qtr. 2023	2nd Qtr. 2025
Measure T - Environmental Protection Projects	400,000	3,200,000	49,999,632	3rd Qtr. 2019	2nd Qtr. 2024
Municipal Garage Ceiling Repair and Light Upgrades	150,000	150,000	150,000	3rd Qtr. 2022	2nd Qtr. 2023
Old Fire Training Center Environmental Cleanup	200,000	200,000	200,000	3rd Qtr. 2022	2nd Qtr. 2023
Police Administration Building Gate Improvements	200,000	200,000	200,000	3rd Qtr. 2022	2nd Qtr. 2023
San José Municipal Stadium LED Lighting	800,000	800,000	800,000	3rd Qtr. 2022	2nd Qtr. 2023
San José Museum of Art Door and Window Improvement	100,000	100,000	250,000	3rd Qtr. 2021	2nd Qtr. 2023
The Tech Interactive Skylight Replacement	100,000	100,000	100,000	3rd Qtr. 2022	2nd Qtr. 2023
Unanticipated/Emergency Maintenance	1,250,000	6,250,000	*	Ongoing	Ongoing
Total: Construction/Non-Construction	25,114,000	42,387,000			
Ending Fund Balance	3,453,630	1,020,630	**		
Total: Municipal Improvements	28,567,630	43,407,630	**		
Service Yards					
Asset Management Database	95,000	487,000	*	Ongoing	Ongoing
Capital Program and Public Works Department Support Service Costs	12,000	33,000	*	Ongoing	Ongoing
Central Service Yard - Bldg. F Expansion	300,000	2,300,000	2,300,000	3rd Qtr. 2022	2nd Qtr. 2025
Central Service Yard - Fueling Island	560,000	560,000	1,366,752	3rd Qtr. 2018	2nd Qtr. 2023
Central Service Yard - HVAC Replacement	200,000	200,000	801,397	3rd Qtr. 2019	2nd Qtr. 2023
Central Service Yard - Painting and General Repairs	615,000	615,000	615,000	3rd Qtr. 2022	2nd Qtr. 2023
Central Service Yard - Pavement Replacement	1,400,000	1,400,000	1,500,000	3rd Qtr. 2021	2nd Qtr. 2023
Central Service Yard - Service Yards Generators Replacement	1,650,000	1,650,000	1,650,000	3rd Qtr. 2022	2nd Qtr. 2023
Central Service Yard - Water Main Replacement	240,000	440,000	2,940,000	3rd Qtr. 2021	2nd Qtr. 2024
City Hall Debt Service Fund	31,000	155,000	*	Ongoing	Ongoing
Debt Service - CSY and FDTC	2,303,000	11,509,000	12,055,000	3rd Qtr. 2021	2nd Qtr. 2035
Facilities Capital Repairs	30,000	160,000	*	Ongoing	Ongoing

## Capital Program Summary by City Service Area Strategic Support

	2022-2023	2023-2027	Total Budget		
	Budget	CIP Budget	(All Years)	Start Date	End Date
General Fund - Interest Income	63,000	315,000	*	Ongoing	Ongoing
Infrastructure Management System - Service Yards	137,000	725,000	*	Ongoing	Ongoing
Mabury Yard - Debris Waste Area & Sewer Lateral	200,000	200,000	200,000	3rd Qtr. 2022	2nd Qtr. 2023
Mabury Yard - Elevator Modernization	150,000	150,000	150,000	3rd Qtr. 2022	2nd Qtr. 2023
Mabury Yard - Generator	100,000	100,000	100,000	3rd Qtr. 2022	2nd Qtr. 2023
Roof Replacement, Painting, and Supplemental Needs	775,000	3,500,000	*	Ongoing	Ongoing
Service Yards - HVAC Repair and Replacement	150,000	150,000	150,000	3rd Qtr. 2022	2nd Qtr. 2023
Service Yards - LED Lighting Upgrade	420,000	420,000	420,000	3rd Qtr. 2022	2nd Qtr. 2023
Service Yards Equipment	95,000	475,000	*	Ongoing	Ongoing
Service Yards Management	426,000	2,267,000	*	Ongoing	Ongoing
Underground Fuel Tank Renovation/Replacement	59,000	295,000	*	Ongoing	Ongoing
VTA Property Lease	30,000	164,000	*	Ongoing	Ongoing
Total: Construction/Non-Construction	10,041,000	28,270,000			
Ending Fund Balance	2,432,168	259,168	**		
Total: Service Yards	12,473,168	28,529,168	**		
CSA Total: Construction/Non-Construction	41,831,000	92,412,000	**		
Ending Fund Balance	7,245,597	1,712,597	**		
CSA Total:	49,076,597	94,124,597	**		

<sup>\*</sup> Total Budget information is not provided due to the ongoing nature of this project.

<sup>\*\*</sup> The 2022-2023 through 2025-2026 Ending Balance are excluded from the FIVE-YEAR TOTAL USE OF FUNDS to avoid multiple counting of the same funds.