

Homeless Services

To get started or for a referral call:

Here4you Centralized Shelter Hotline

Call 408-385-2400

Operates daily from 9:00 a.m. — 7:00 p.m.

Most resources listed below require a referral.

SHELTERS FOR FAMILIES & CHILDREN

City Team—Heritage Home

408-294-1238

Serves pregnant women and new mothers includes services such as mentorship, basic needs for mother and baby, 12-step meetings and education and career training.

City Team—House of Grace

408-885-8080

Serves women and their children 0-5 and services include housing, mentorship, 12-step meetings and education and career training.

Family Supportive Housing

692 N. King Rd. San José, CA, 95133

408-926-8885; Text 408-516-5117

Emergency shelter that serves single and two-parent families. Offers case management, workshops, childcare, on-site tutoring, and on-site medical screenings.

LifeMoves—Georgia Travis House

260 Commercial St. San José, CA, 95112

408-271-1630

Interim shelter and supportive services to families and single women.

LifeMoves—Villa

184 South 11th Street, San José, CA, 95123

408-271-0685

Provides interim shelter and services for families and single women experiencing homelessness.

LifeMoves—Motel Voucher Programs

669-238-6193

Provides a safe location for families, couples and individuals to stay while receiving case management, food and services.

Amigos de Guadalupe Safe Park Program

408-341-6080

SHELTERS FOR SINGLE INDIVIDUALS

City Team—Mens Shelter

1174 Old Bayshore Hwy, San José

408-288-2153

HomeFirst—Boccardo Reception Center (BRC)

2011 Little Orchard Street, San José, CA, 95125

408-294-2100

Emergency shelter operating 24/7 year-round.

HomeFirst—Emergency Interim Housing

Temporary housing for vulnerable homeless people. Referred through SCC emergency worker.

LifeMoves—Montgomery Street

358 N. Montgomery Street, San José, CA, 95110

408-271-5160

Emergency/transitional housing with case management, veterans services, medical respite care and other services.

LifeMoves—Julian Street

546 West Julian Street, San José, CA, 95110

408-271-0820

Emergency and interim housing for adults.

LifeMoves—Georgia Travis House

260 Commercial St. San José, CA, 95112

408-271-1630

Interim shelter and supportive services to families and single women.

LifeMoves—New Haven

Inclusive shelter with focused support for individuals who identify as LGBTQ+. Referral only.

LifeMoves—Villa

184 South 11th Street, San José, CA, 95123

408-271-0685

Provides interim shelter and services for families and single women experiencing homelessness.

LifeMoves—Mountain View

2566 Leghorn Street, Mountain View, CA, 94043

Interim housing and wraparound services to families, couples and individuals.

LifeMoves—Motel Voucher Programs

669-238-6193

Provides a safe location for families, couples and individuals to stay while receiving case management, food and services.

Salvation Army—Emmanuel House

Provides overnight shelter 24/7 year-round. Homeless men receive 7 free nights per year that can be used consecutively or divided up. Afterward, there is a fee of \$5 per night.

RENTAL & OTHER ASSISTANCE

Homelessness Prevention System

408-926-8885

Rental assistance is available for low-income Santa Clara County residents.

Sacred Heart

1381 South First Street, San José, CA, 95110

Housing & Financial Assistance: 408-709-2364

Financial Strength: 408-278-2172

JobLink Employment: 408-278-2172

Offers 2 essential food programs: a 3-day supplemental supply of groceries and an assortment of food for members who are currently homeless that requires no prep or cooking. Assists with past-due rent, emergency security deposit (to move into a new place), utility assistance and public transportation.

Salvation Army

359 N. 4th Street, Room 202, San José, CA, 95112

408-282-1165 ext. 3210

Offers Thrifty Store Vouchers. Offers families large bag of groceries up to twice a month and provide fruits and vegetables every Monday morning.

City of San José/Rental Rights & Referrals

200 E. Santa Clara Street, 12th floor.

408-975-4480

Mediate issues such as non-payment of rent, lease issues, nuisance issues, and roommate disputes. Tenant or landlord can contact City of San José Rent Stabilization program.

LifeMoves—Emergency Assistance Network

Providing one time emergency assistance to those in need. Contact Sandra Munoz via phone 408-271-0685 ext. 642 or email smunoz@lifemoves.org.

The Health Trust/AIDS Services

408-961-9560

Rental Subsidy Assistance Program that assists those living with HIV/AIDS who have demonstrated medically related financial needs for rent, utilities and food.

San José Unified School District (Healthy Start Families)

855 Lenzen Ave. San José, CA, 95126

408-535-4760

McKinney-Vento Homeless Assistance ensures that each student and youth that is experiencing homelessness has equal access to free, appropriate public education.

Santa Clara County General Assistance

1919 Senter Road, San José, CA, 95112

408-758-3800

Cash assistance and employment services to adults with no dependents. Refugee Cash assistance is for newly arrived refugees and certain other immigrants not eligible for cash benefits.

Crime Victims Assistance Program

1867 Senter Road, San José, CA, 95112

408-758-3800

Short-term cash assistance to certain immigrant survivors of human trafficking and other crimes.

Santa Clara Unified School District Family

Resource Center

(408) 423-3550

Provides families with basic needs: pick up clothing, toiletries, school supplies on a monthly basis. Food distribution at 1-4pm on a monthly basis for SCUSD families eligible for free and reduced lunch. Bilingual community liaisons.

Santa Clara County Public Health

976 Lenzen Avenue, San José, CA, 95126

408-792-5040

Provides families with basic needs: clothing, toiletries, school supplies on a monthly basis. Food distribution on a monthly basis for SCUSD families eligible for free and reduced lunch.

Silicon Valley Independent Living Center

25 N. 14th St. Suite 1000, San José, CA, 95112

Information & referrals, housing search assistance, independent living skills, advocacy, limited emergency financial assistance, transition services from nursing home to community-based living, personal care attendant services, assisted technology (AT) assessments, peer support groups, and accessible computer lab.

DOMESTIC VIOLENCE

Asian American Community Involvement (AACI)

Asian Women's Home

2400 Moorpark Ave., Suite 300, San José, CA 95128

408-975-2739; 24/7 hotline at 408-975-2739

Serves everyone regardless of race, ethnicity, religion, immigration status, or sexual orientation.

Community Solutions

24/7 Hotline at 1-877-363-7238

San José

1356 Ridder Park Drive, San José, CA, 95131

408-225-9163

Gilroy

9015 Murray Ave, #100, Gilroy, CA, 95020

408- 842-7138

Morgan Hill

16264 Church Street #103, Morgan Hill, CA, 95037

408-779-2113

Helps children, families, and individuals overcome the challenges posed by mental health issues, substance abuse, trauma, severe family dysfunction, sexual and domestic violence, and human trafficking.

National Domestic Violence Hotline

24/7 Hotline at 1-800-799-7233.

TTY: 1-800-787-3224; Text “start” to 88788 and live chat

DOMESTIC VIOLENCE CONT.

Family Violence Center

1671 The Alameda Suite #100, San José, CA, 95126

408-277-3700

The investigative unit specifically addresses domestic violence, child/elder abuse and threat management (stalking). The center is staffed by representatives of the District Attorney's Office, Adult Probation, Child Protective Services, Police Department, and a victim advocate.

NextDoor Solutions to Domestic Violence

234 E Gish Road. #200, San José, CA, 95112

Main office: 408-501-7550

24/7 hotline at 408-279-2962

Offers crisis counseling, legal support, shelter services, employment services and support groups.

YWCA of Silicon Valley

375 S. Third Street, San José, CA, 95112

Main office: 408-295-4011

24/7 hotline at 800-572-2782

Offers crisis intervention, legal services, emergency shelter, case management and supportive services.

SafeChat SV

Confidential online chatting platform allowing people that are experiencing domestic violence or intimate partner violence to connect with an advocate for support. Everything shared is confidential.

Maitri

Tollfree helpline: 1-888-862-4874

Local helpline 408-436-8398

Office number: 408-436-8393

Services that are culturally and linguistically tailored to mitigate Services are tailored to help South Asians experiencing domestic violence, human trafficking, family conflict and cultural isolation. Offers helpline, legal advocacy, counseling, transitional housing and economic empowerment services.

DROP-IN DAYTIME SERVICES

Bill Wilson Center Drop-in Center

693 South 2nd Street, San José, CA, 95112

BWC office 408-243-0222

Serves homeless youth ages 13-25 where young people and young parent families can create relationships and get essential resources including basic needs like food, clothing, personal care items, lockers and access to phone, communities and emails. Showers and laundry facilities are available. Includes referrals, mental health services, job readiness training, educational support and more.

Opportunity Center

33 Encina Ave. Palo Alto, CA, 94301

650-853-8672

Two service centers—one serving the general homeless and at-risk populations, and one serving homeless and at-risk women, women with children, and families.

Dignity on Wheels

Location varies.

Showers and laundry is on a first-come first service basis. Towels, bathmats and shower/body soap are provided.

HOMELESS OUTREACH

Homeless Helpline

408-510-7600

PATH (People Assisting The Homeless)

408-753-8735

Homeless street outreach, clinical case management, service referrals and permanent housing assistance in San José's downtown core.

2-1-1 United Way Bay Area

211

Free, confidential 24/7 connection to services like food, housing, healthcare, education and more.

VTA SERVICES

VTA

Downtown Customer Service Center

55-A West Santa Clara Street, San José, CA 95113.

VTA Headquarters

3331 N. First St. San José, CA, 95134

Customer Service at 408-321-2300

VTA provides bus, light rail, and paratransit services.

HEALTH & RECOVERY

Adult Protective Services

the hotline available 24/7 408-975-4900

or 1-800-414-2002

For law enforcement only call 408-975-4800

APS helps elder (age 65 or older) and dependent adults (ages 18 to 64 with physical or mental limitations) who are victims of abuse, neglect or exploitation and investigates reports of abuse, and provides services to prevent and remedy abuse and neglect.

Child Protective Services

Child Abuse and Neglect Center Reporting Line

1-833-722-5437 (833-SCC-KIDS)

CPS receives and responds to reports of abuse or neglect connected to children and youth.

Alum Rock Counseling Center

1245 E. Santa Clara St. San José, CA, 95116

24/7 Crisis Hotline: 408-294-0579

Program Office: 408-294-0500

Serves youth (0-19) with a specific focus on East/Central San José. Offers a variety of services for youth, including First 5 home visits, prevention & early intervention, middle school mentoring & support, substance use prevention services, parent advocacy program, school-linked services and more.

HEALTH & RECOVERY CONT.

Santa Clara County Department of Alcohol & Drug Services (DADS)

Substance use: 1-800-488-9919

Youth Substance: 1-408-272-6518

Substance Use Prevention Services 1-408-794-0660

To get drug and alcohol treatment, please call 1-800-488-9919.

Santa Clara County Suicide Prevention & Crisis

Suicide and crisis hotline 24/7: 1-855-278-4204

Suicide prevention lifeline 24/7: 1-800-273-8255

Provides phone intervention and emotional support. Also offers a weekly Survivors of Suicide Support Group for adults who have lost a loved one to suicide.

Santa Clara County Mental Health Services

Momentum Outpatient

2001 The Alameda, San José, CA, 95126

408-261-7777

North County Outpatient

1503 Grant Road, Suite 110, Mountain View, CA, 94040

650-484-1213

Eastside Outpatient

438 N. White Road, San José, CA, 95127

408-254-6828

Downtown Outpatient

540 N. First St. San José, CA, 95112

1-800-704-0900 24/7

1-800-704-0900 TTY: 800-855-7100 or 711

Centralized entry point for individuals who are seeking behavioral health services in Santa Clara County. Offers treatment for adults, teens and families experiencing serious mental illness.

National Alliance for Mental Illness (NAMI)

1150 S Bascom Ave Suite 24 San José, CA, 95128

408-453-0400

Recovery support groups, recovery peer classes, family support services end education services about mental health Call the warm line for more information at 408-453-0400 option 1 Mon-Fri 10 am-6 pm, option 4 Mon-Fri 6-9 pm, Sat/Sun 12-6 pm.

Pathway Society Inc.

1530 The Alameda Suite 301 San José, CA, 95126

408-982-5599

Offers a wide range of substance abuse and counseling services such as residential program, transitional program and outpatient counseling & relapse prevention.

Gardner Family Health Network Healthcare for the

Homeless Project

408-935-3908 for services

408-935-3908

Provides preventative and primary healthcare services including substance use treatment and counseling, case management and urgent care referrals.

Valley Medical Call Center

751 S. Bascom Ave. San José, CA, 95128

General: 408-885-5000

TTY: 408-971-4068

To make an appointment, call Valley Connection at 1-888-334-1000.

Valley Homeless Clinic

Administrative Office

2101 Alexian Dr. Suite C, San José, CA, 95116

Vallet Health at HomeFirst

2011 Little Orchard St. San José, CA, 95125

Alexian office line: 408-272-6050

Offers physical exams, cancer screenings and more, mental health services, social support, substance use treatment, and legal services. Dental services call dental line at 408-808-6102.

VETERANS SERVICES

HomeFirst/Veterans Services

2011 Little Orchard St. San José, CA, 95125

Homeless helpline: 408-510-7600 office: 408-539-2100

The Boccardo Reception Center (BRC) offers services for homeless veterans including mental health counseling, employment placement, emergency shelter, transitional housing, and support for families of veterans who are at risk of homelessness.

Homeless Veterans Emergency Housing Facility (HVEHF)

10 Kirk Ave, San José, CA, 95127

408-533-0228 or 408-533-0226

Emergency/treatment beds, transitional housing, and supportive services such as case management, vocational rehabilitation, mental health/addiction treatment services and housing assistance.

Goodwill Industries Silicon Valley/Homeless Veterans Program

andreak@goodwillsv.org

Provides services and resources for any homeless veteran including financial assistance, childcare, employment, family counseling, access to VA benefits, transportation, public benefits, legal assistance and housing.

Santa Clara County/Veterans Services Office

68 North Winchester Boulevard, Santa Clara, CA 95050

408-918-4980

Veterans Administration (VA) Palo Alto Health Center

3801 Miranda Ave, Palo Alto, CA 94304

650-493-5000

Provides primary care and specialty health services, including addiction and substance abuse treatment, mental health care, post-traumatic stress disorder (PTSD) treatment, suicide prevention, and surgery.

VETERANS SERVICES CONT.

Vet Center

5855 Silver Creek Valley Place, Third Floor 3A

San José, CA 95138

408-574-9200

Confidential help for veterans, service members, and their families at no cost in a non-medical setting. Services include counseling for depression, post traumatic stress disorder (PTSD) and the psychological effects of military sexual trauma (MST).

Veterans Crisis Line

1-800-273-8255 and press 1

Free, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care.

FOOD & MEALS

City Team

580 Charles St. San José, CA, 95112

Hot meals served daily: Breakfast at 9:15am and Dinner at 5pm.

Loaves & Fishes

Office

1500 Berger Dr. San José, CA, 95112 | 408-922-9085

Goodwill Industries

3:30–4:30pm | 1080 N. 7th St. San José, CA, 95112

San José Vietnamese Seventh Day Adventist Church

4:30–5:30pm | 1066 S. 2nd St. San José, CA, 95112

Provides hot meals in a variety of locations - calendar in website link "to go" meals.

Martha's Kitchen

311 Willow St. San José, CA, 95110

408-293-6111

Serve hot breakfast on Thursdays 8:30 am-9:30 am; Hot lunch on Mondays & Fridays 12-1 pm. Tuesday & Wednesdays 4-5 pm. Grocery distribution Tuesdays from 5-6 pm.

Second Harvest Food Bank

Curtner Center: 750 Curtner Ave. San José, CA, 95125

Cypress Center: 4001 N. First St. San José, CA, 95134

800-984-3663

Fresh groceries and prepared meals; Use zip code to search groceries nearby or call food connection hotline.

Catholic Charities—Senior Nutrition Program

Eastside Neighborhood Center

2150 Alum Rock Ave. San José, CA 95116

John XXIII Multi-Service Center

195 E. San Fernando St. San José, CA 95112

408-831-0440 Ext. 422

Serves meals to seniors (age 60+). Call the nutrition site one day in advance for reservation. If needed, transportation can be arranged.

YOUTH SERVICES

Bill Wilson Center

3490 The Alameda, Santa Clara, CA, 95050

408-243-0222

Offers a variety of services for young adults (18-24 years old)

Bill Wilson Drop-in Center

693 South 2nd St. San José, CA, 95112

Serves homeless youth ages 13–25. Offers a variety of services such as basic necessities, individual counseling, health education, medical services, life skills training, movie nights and youth groups.

Here4You Call Center

408-385-2400

Centralized referral for temporary housing.

The Hub

591 N. King Rd. Suite 1, San José

408-792-1750

The HUB is a youth led and youth organized community center, dedicated to supporting current and former foster youth, ages 15-24.

Uplift Family Services

232 E. Gish Road, San José, CA, 95112

408-876-4284

Offers a variety of services such as addiction prevention and mental health services.

San José Conservation Corps

1560 Berger Dr, San José, CA 95112

Offers paid job training to young adults 18-27 and charter school with a variety of services such as counseling, opportunity for paid job training and college scholarship.

LGBTQ Youth Space

408-343-7940

Community drop-in center and mental health program for youth and young adults ages 13-25.

Unity Care

1400 Parkmoor Ave, Suite 115, San José, CA, 95126

408-971-9822

Offers housing solutions to provide transitional aged foster youth (16-24 and other services such as outpatient mental health clinic, transition to independence (age 14-24), therapeutic behavioral services, parents recovery program and wraparound services.

StandUp for Kids—Silicon Valley

2318 Stevens Creek Blvd. San José, CA 95128

408-883-4135

Serves youth between 12-24. Offers outreach center (The Village), mentoring, street outreach and housing support.

EMPLOYMENT & VOCATIONAL

Ascent Employment Program:

Center for Training & Careers

749 Story Rd. #10, San José, CA, 95122

408-213-0961

Day Worker Center of Mountain View

113 Escuela Ave. Mountain View, CA, 94040

650-903-4102

Offers job placement, training, English as a Second Language (ESL), Spanish as a Second Language, and healthy meals.

Downtown Streets Team

To join the team, prospective volunteers, attend Weekly Success Team Meetings every Thursday at 12:00 noon.

Goodwill of Silicon Valley/Employment Readiness Program

1080 N. 7th St. San José, CA, 95112

Report to Goodwill of Silicon Valley, Fridays at 10:00am. Offers career training programs and career workshops.

NOVA/Job Seekers Center

505 W. Olive Ave. #550, Sunnyvale, CA

408-730-7232 | TTY: 711

One-stop center for job seekers, career advice and training, employment workshops, pre-layoff assistance & placement services.

Center for Employment Training (CET)

701 Vine St. San José, CA, 95110

408-534-5360

Offers a variety of training programs: automotive specialist, culinary arts, early childhood teacher assistant, electrician, green building construction skills, HVAC technician.

work2future

San José Career Center

1608 Las Plumas Avenue, San José, CA 95133

408-294-1101

One-stop, no-cost, career counseling and employment services, including workshops and training resources. Veterans services available.

LEGAL REFERRALS

Bay Area Legal Aid

4 North Second St. Suite 600, San José CA, 95113

408-283-3700.

Provide low-income clients with free civil legal assistance, including legal advice and counsel, effective referrals, and legal representation.

Law Foundation of Silicon Valley/ Health Legal Services

4 North Second St. Suite 1300, San José CA, 95113

Housing: 408-280-2424

Children & Youth: 408-280-2416

Health: 408-280-2420

For all other inquires, call 408-293-4790

Fair Housing Law Project (FHLP)

408-280-2452

Housing services can assist with defending eviction lawsuits, housing discrimination, tenant protections, help with housing authority hearings, section 8 or other low-income housing issues and legal advice regarding notices for repairs/bad conditions.

Legal Advocates for Children & Youth (LACY)

4 North Second St. Suite 1300, San José CA, 95113

408-280-2416

Offers free and confidential legal assistance to children and youth in juvenile dependency, family law, probate guardianship, education matters, and numerous other practice areas; and workshops to educate youth, parents, caregivers and members of the community about issues impacting child welfare.

Legal Aid Society of Santa Clara County

480 N. First St. San José, CA, 95112

408-283-1535

Handles administrative law, fair housing, housing discrimination, family law, domestic violence cases, custody, visitation and support cases, and immigration legalization for low-income.

LEGAL REFERRALS CONT.

Pro Bono Project of Silicon Valley

25 N. 14th St. Suite 506, San José, CA, 95112

408-998-5298

Offers Family Law Clinics – Paternity issues, domestic violence, custody matters.

Project Sentinel

1490 El Camino Real, Santa Clara, CA, 95050

General inquiries: 408-720-9888

Housing Discrimination: 888-324-7468

Assists with housing problems such as discrimination, mortgage foreclosure & delinquency, rental issues including repairs, deposits, privacy, dispute resolution, home buyer education, post purchase education and reverse mortgages.

Asian Law Alliance

991 W. Hedding Street, #202, San José, CA, 95126

408-287-9710

Offers legal services including: housing, public benefits, immigration and citizenship, protection for domestic violence victims and civil rights.

Senior Adult Legal Assistance

1425 Koll Circle. Suite 109, San José, CA 95112

408-295-5991

Provides free legal services and community education to Santa Clara County residents who are age 60 or older.