



## Frequently Asked Questions (FAQs)

### **What is the minimum age to swim during Lap Swim?**

Mature teens at least 14 years of age may also swim, if accompanied by an adult 18 years or older for the duration of use.

### **Do I have to make a reservation for Lap Swim?**

Lap Swim is on a first-come, first-serve basis.

### **Will Lap Swim be open if it's raining?**

Yes, Lap Swim is open rain or shine!

### **How do I register for Water Aerobics?**

You can register online at [www.sjregistration.com](http://www.sjregistration.com) or the front desk at any Community Center.

Water Aerobics is a class that people must register for before attending (no drop-ins.)

### **How do I purchase a pass?**

You can purchase your Punch Pass or Daily Pass at the front desk Monday - Friday from 9:00 a.m. to 5 p.m.

If the front desk is closed, you can also buy a pass with your Debit/Credit Card at the pool deck if the manager is on-site. (\*No American Express accepted at this time.)

### **What is a Punch Pass?**

A punch pass for Lap Swim is a physical card with 10 visits + 1 free bonus visit. Each visit is marked off with a hole puncher.

### **How many people to a lane?**

Two (2) people per lane. If the lane is being used, please communicate with the swimmer if sharing a lane is okay.

### **Are there lifeguards on duty?**

Yes, lifeguards will always be on duty at pools at the City of San José Aquatic Centers.