

CITY OF SAN JOSÉ COVID-19 RECOVERY TASK FORCE

COMMUNITY ENGAGEMENT TOOLKIT

Last Updated: June 22, 2022

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CITY OF SAN JOSÉ COVID-19 RECOVERY TASK FORCE

www.sanjoseca.gov/covid19recovery

In September 2021, the San José City Council approved 55 organizations to the COVID-19 Recovery Task Force, an important part of the City’s Community & Economic Recovery strategy.

This Task Force, which will be convened for no more than a year, will be an opportunity for the City to engage with and learn from the people and communities who have been most impacted by the pandemic. Recovery is not for the City to do alone, rather this work must be done with the whole community, for the benefit of those most burdened by the crisis, guided by their wisdom, tapping into their potential, and building on their deep enduring strength.

The scope of the Task Force is to work with the community to think about and plan for the future as it relates to three key areas:

- Stabilizing and strengthening families;
- Supporting small businesses;
- Supporting workers.

The roles and responsibilities of the Task Force are to:

- Advise and monitor progress on the City’s existing Recovery initiatives;
- Share recovery resources to their organization’s supporters;
- Develop new recommended actions for Recovery to be considered by the City Council;
- Support community engagement to involve the public in the Task Force process;

Task Force meetings are held monthly on the second Thursday, 6pm and are open to the public with live interpretation in Spanish and Vietnamese. In November 2022, the Recovery Task Force will submit to the City Council a final report with their recommended actions for their consideration.

RECOVERY TASK FORCE COMMUNITY ENGAGEMENT

This summer 2022, the City of San José and the COVID-19 Recovery Task Force will be connecting with those individuals, families, and business owners in San José still experiencing the impacts of the COVID-19 pandemic today and hear from them what support they still need and how they’ve grown throughout the pandemic.

Through a community survey, storytelling project, pop-ins, pop-ups, house meetings or focus groups and community forums (digital and in person), as well as a Lived Experience Group of community members, the City will gather key insights to inform the Recovery Task Force’s recommended actions that they will share with the City Council.

CITY OF SAN JOSÉ COVID-19 RECOVERY TASK FORCE

Community Engagement Talking Points

www.sanjoseca.gov/covid19recovery

General Talking Points

- We are here today to connect with the people, families, and business owners in San José still experiencing the impacts of the COVID-19 pandemic today and hear what support they still need as well as how they've grown throughout the pandemic.
- The City of San José currently provides a number of resources to support families and businesses. (*distribute resource flyer*)
- We want to gather input on what is working, and where there are gaps, what's missing from the current recovery programs and services.

Pop-Up activities: (For materials needed to conduct these activities, please contact Carlos Velazquez at carlos.velazquez@sanjoseca.gov)

1. **Storytelling project:** Using sticky notes to write onto and then place onto the Foam board:

Share with us!

- How have you and your community experienced the COVID-19 pandemic?
- How have you and your community become stronger during the pandemic?
- What are your hopes for the future as we build a stronger San José?

2. **What kinds of support would you like to see provided for the community as the City recovers from COVID-19:** Provide them with three dot stickers (green, yellow, red), ask them to place them where they wish, with #1 choice = green, #2 choice = yellow, #3 choice = red.

Pop-In activities: See Questions to Ask Community document for questions.

Expanded Talking Points

- This work is part of the City's COVID-19 Recovery Task Force, which is an important part of the City's Community and Economic Recovery strategy.
- This Task Force, composed of 55 organizations approved by the City Council, is a year-long effort to engage with and learn from the people and communities who have been most impacted by the pandemic. Recovery is not for the City to do alone, rather this work must be done with the whole community.
- The scope of the Task Force is to work with the community to think about and plan for the future as it relates to three key areas:
 - Stabilizing and strengthening families;
 - Supporting small businesses;
 - Supporting workers.
- Task Force meetings are held monthly on the second Thursday, 6pm and are open to the public with live interpretation in Spanish and Vietnamese.
- In November 2022, the Recovery Task Force will submit to the City Council a final report with their recommended actions for their consideration.
- This summer, the City of San José and the COVID-19 Recovery Task Force will be hosting a number of activities to connect with those most impacted by the pandemic to inform the Recovery Task Force's recommended actions that they will share with the City Council in November 2022.

CITY OF SAN JOSÉ COVID-19 RECOVERY TASK FORCE

Questions to Ask the Community

General

1. How has COVID-19 impacted each one of you, individually and/or your family?
How has COVID-19 impacted us collectively as a group/organization?
2. What support do you still need (individually and as an organization)?
3. How has your life changed since the pandemic?
4. What services do you wish you could access in San José?
5. What do you think are the largest issues still facing our community?
6. What barriers to services have you had to deal with?
7. What do you think the City should be doing to help people recover from the effects of the pandemic?
8. What do you think the City should be funding to help business activity rebuild from the effects of the pandemic?

Stable Housing for Residents

1. Have you experienced housing instability during the pandemic? What do you think were the factors that caused it?
2. Have you or people you know gone into debt to maintain their housing during the pandemic?
3. Have you accessed any rental assistance programs in the past? Are you aware of services that exist already from the City, and do you know how to access them?
4. Have you accessed any eviction protections in the past? Would you know how to access them if you needed them?
5. What can the City do to protect community members from losing their homes?
6. If applicable: what barriers have undocumented persons faced in acquiring resources and what can the city and county do to facilitate in acquiring these resources?
7. If Applicable: What are the barriers for undocumented people to own a home?

Workers' Health, Safety and Rights

1. What has been your experience keeping a job during the pandemic? Finding and securing a new one?
2. Do you feel your place of employment has done enough to take care of their workers' health?

3. What can the City do to support workers' health, safety and rights?
4. Since the pandemic started, did you experience any of the following?
 - a. Paid less than minimum wage
 - b. Not paid overtime
 - c. Not allowed to take meal and rest breaks
 - d. Required to work off-the-clock
 - e. Tips taken away

Supporting Small Businesses

1. How have you relied on the internet or technology to support or grow your business during the pandemic? Has technology or access to the internet been a barrier? If yes, how?
2. What has been your experience communicating with the City and learning about the financial support and online training they provide?
3. The City currently provides online training to help your business grow. What training topics would you be interested in and would help your business grow?
4. What resources or services do you wish to provide to your customers or employees?

Childcare, Early Care and Education, and Youth Development

1. Have you enrolled your children in after school or summer programs? What has been your experience with these programs? If you haven't enrolled your children in after school programs, why not? Are there any barriers?
2. How did the pandemic impact your child's mental or physical health? What support do you think the City can provide you in this aspect?
3. Can you describe what a quality early childcare program looks like to you? How about an after school or summer program?
4. If you are looking for childcare, after school, or summer programs, what do you look for? What is most important to you for a program to have?
5. What are some ways the City can better support or foster the growth of a childcare workforce?
6. For young people themselves, where do you go when you need support? School, family, online communities, etc.? How do you wish you were supported?

Community Health and Wellness

1. What can the City do to better prepare residents for the next pandemic? Are there any particular resources that can be provided to increase resiliency?
2. Have you had difficulties accessing health care during the pandemic?
3. To what extent have you relied on technology to access healthcare during the pandemic? Has technology been a barrier?
4. To what extent have you been able to get the healthy foods you needed before and during the pandemic?
5. If you have accessed food through charity, has accessing culturally relevant foods been an issue for you?
6. How can the City support health and social service providers in increasing their capacity to deliver culturally competent physical and mental health services?
7. What are other ways the City can support the mental and physical health and wellness of its residents?

Supporting Service and Hospitality Workers

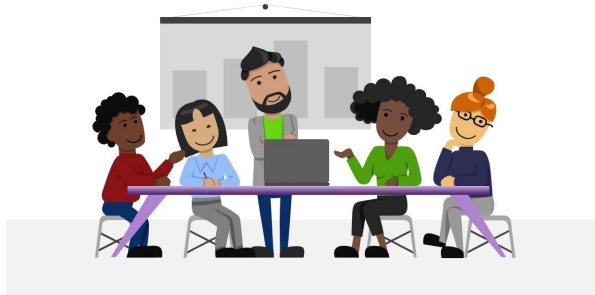
1. What has been your experience working in the service and hospitality industry?
2. Have you had any difficulties securing enough hours, or alternatively, being overworked?
3. Have you been or are you currently underemployed during the pandemic? What are the factors that led to you accepting underemployment?
4. If you stopped working in the service and hospitality industry during the pandemic, what are the reasons you are not returning to work?
5. If you started working full or part-time in a different industry, what industry is that?
6. What are your top two issues you would like to see improve for yourself as a worker in the hospitality sector?

Supporting Arts Workers

1. What has been your experience as an art worker during the pandemic?
2. How has the process of finding work changed, and how have you had to adapt since the beginning of the pandemic?
3. What could the City do to support the arts community?
4. Do you also work in a different industry in addition to your work as an artist/musician? If so, what industry?
5. What do you feel would best support your efforts to work full time as an artist/musician?

CITY OF SAN JOSÉ COVID-19 RECOVERY TASK FORCE

Pop Ins (Join Someone Else's Meeting)



Description

“Pop In” to a meeting that already exists with your community and spend some time in your agenda discussing how COVID-19 has impacted the group and what support is still needed for a just recovery.

Time: 20-30 minutes

Ideal event size: 5-20 people

How to:

1. *Request for 20-30 minutes in your group's next meeting agenda.*
2. *At the meeting, share a little bit about the purpose of the COVID-19 Recovery Task Force.*
3. *Ask the group questions about COVID-19 impacts, support needed, and other predetermined questions you think may be relevant.*
4. *Take extensive notes throughout the conversation to be able to refer back to.*

Pop Ups (Set up a Pop-Up Booth at a Local Event)



Description:

These tabling events can occur at City Council district events, large festivals, farmers' markets and in areas with high foot-traffic. These can have two purposes: 1) to distribute resources related to

COVID-19 recovery, and 2) to gather input on COVID-19 recovery solutions.

Pop-up activities can be anything that only take a couple minutes for people to interact with, and that collect useful feedback. Feel free to be creative. Consider inviting people to contribute to an art project, build an ideal space with LEGO pieces, etc.

You can also consider distributing surveys at pop-ups. Pop-ups can be a great way to get a lot of responses, and surveys can provide you with clear feedback.

Time: 2-3 Hours

Ideal event size: 2-3 volunteers/staff at events attracting hundreds to thousands of individuals.

How To:

Before event:

- 1. Determine an event or location to do a pop-up at. Register to table through the correct bodies.*
- 2. Print appropriate materials for the event (flyers, boards, etc). Consider languages spoken by your target population.*

During event:

- 3. As people walk by your table, share a little bit about the work of the COVID-19 Recovery Task Force.*
- 4. If distributing resources, tell them about the different resources available and ask which they would like more information on.*
- 5. If collecting feedback, ask questions, invite them to participate in your activity, etc.*

Host a Focus Group or a House Meeting

Description:



These meetings are meant to be more intimate in nature, offering a space for people to be vulnerable and open. Here, a facilitator can create a space for people to answer pre-determined questions and bounce responses and ideas off of one another. These can be facilitated by Task Force members or Lived Experience Group Members, with engagement team staff support.

Time: 1 Hour

Ideal event size: 5-10 people

How To:

Before event:

1. *Determine subject area and target population for focus group. Set an agenda and determine important questions to ask participants accordingly.*
2. *Recruit people for the focus group through appropriate channels (through Community Based Organization (CBO) email lists, neighborhood groups, at related pop-ups, etc.)*

During event:

3. *Briefly introduce the COVID-19 Recovery Initiative and Task Force.*
4. *Ask questions and facilitate conversation. Stick to the predetermined questions as much as possible, but allow conversation to flow naturally.*
5. *Take extensive notes throughout the conversation to refer back to.*

Host a Community Forum



Description:

Community forums serve as effective platforms for sharing resources and gathering important community feedback. These meetings are open to the public, and Task Force members may be asked to invite their community members to encourage

public participation in these meetings. These can be done virtually or in-person. Task Force member organizations and other CBOs may co-host or co-sponsor these events in collaboration with the City with content tailored to the needs of their constituents.

Time: 2-3 Hours

Ideal event size: 20-50 people

How-To

Before event:

1. *Determine what information you want to distribute, as well as the questions you would like input on.*
2. *Create visuals (boards, flyers, etc.) that can provide relevant information.*
3. *Schedule the event at a time and location that can handle a large number of people.*
4. *Invite people to the forum through relevant channels.*

During event:

1. *Share a short introduction about the COVID-19 Recovery Project.*
2. *Have visuals, poster paper, or white boards with various questions for participants to input their thoughts on post-its or in other visual formats.*
3. *Can also incorporate a festive/pot-luck style forum where a good portion of the event is social with table conversations/breakout sessions to ask specific questions (as in focus groups).*

Things to Consider

Creating Questions

1. Questions asked can be as general or as specific as needed depending on what is relevant to your group. For example, if your group focuses on the immigrant community, you can ask questions on how immigrants were impacted and what support they still need instead of asking questions about the general community.

Planning

1. When scheduling an event, be mindful of what challenges people could face to participate. Time and day of week, incentives offered, and availability of childcare are three of many factors to keep in mind.
2. Large scale events can be difficult to staff and run. Consider inviting the City or other organizations to partner with you to make sure you have enough support.

Facilitation

1. People can be hesitant to speak up, especially if they haven't participated in a focus group before. Consider opening the meeting with an icebreaker that gets people comfortable and talking to each other.
2. Small breakouts and partner conversations help to get ideas flowing for a good group discussion. Consider planning time for these breakout conversations in your agenda, or ask people to discuss and then share back to the larger group when there is a lull in conversation.
3. While facilitating, be mindful of who is speaking and who is not. Invite people who have not spoken much to provide their input, and make space for everybody in the conversation.

Visuals

1. Large boards with information can be helpful. Consider using boards to gather feedback by having people vote by placing stickers on different options, or even just creating a board with the key points you want people walking by to know.

Share Your Story

One of the main ways we would like to capture the reality of COVID-19 in our communities is through storytelling. As part of the Community Engagement Plan, we want to create a pathway for people to share their thoughts and opinions of COVID-19’s impact on themselves and their community beyond completing a survey or participating in a community engagement event. Through the Storytelling Project, we ask community members to share their stories by responding to any or all of the following questions:

- How have you and your community experienced the COVID-19 pandemic?
- How have you and your community become stronger during the pandemic?
- What are your hopes for the future as we build a stronger San José?

Submissions will be collected in two ways, either live - integrated within existing community engagement activities via postcard, post-it notes, or communal art exercises or via an online form hosted by the City of San José.

As we acknowledge that community members can express their voice and thoughts in a variety of different ways beyond the traditional engagement methods, we want to open up the opportunity for individuals and groups to submit. Community members can respond to any or all of these questions in the following formats:

<ul style="list-style-type: none"> ● Post-It’s, postcards, or direct written format on a poster board at a community event or pop up workshops ● Poem 	<ul style="list-style-type: none"> ● Spoken Word ● Photograph ● Digital or visual art piece ● Song ● Other
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Submissions will be collected and included in the final Community Engagement Report for the project and potentially shared with the Mayor and City Council during the final presentation to San José City Council. Community members can send and share their stories to CERTaskForce@sanjoseca.gov by August 14, 2022.

CITY OF SAN JOSÉ COVID-19 RECOVERY TASK FORCE

Community Engagement Talking Points

Blurb for E-newsletter – Discussion

Upcoming discussion: COVID-19 Recovery in San José – What support do you need?

The City of San José provides many resources to support those impacted by COVID-19. As they transition to providing recovery resources, the City recognizes the importance of doing this together with the community. NAME, a member of the (COVID-19 Recovery Task Force or Lived Experience Group) that is part of the City’s COVID-19 Recovery Task Force, will guide a conversation with the GROUP NAME about how COVID-19 has impacted you and your family and how the City can best support you moving forward.

Blurb for Social Media– Discussion

How has COVID-19 impacted you and your family? What do you think the City should be doing to help you and your community recover from the pandemic? NAME, a member of the (COVID-19 Recovery Task Force or Lived Experience Group) that is part of the City’s COVID-19 Recovery Task Force, will guide a conversation with the GROUP NAME about how COVID-19 has impacted you. Help inform the City’s recovery efforts!

Blurb for E-newsletter – Survey

The City of San José provides many resources to support those impacted by COVID-19. As they transition to providing recovery resources, the City recognizes the importance of doing this together with the community. What are your hopes for the future as we build a stronger San José? Take this survey from the City of San José’s Recovery Task Force and help inform future programs that will support families and businesses most impacted by the pandemic. The first 100 people to complete a survey will receive a \$25 gift card from Target.

Blurb for Social Media - Survey

How has COVID-19 impacted you and your family? What do you think the City should be doing to help you and your community recover? Take this survey from the City of San José’s Recovery Task Force and help inform future programs that will support families and businesses most impacted by the pandemic. The first 100 people to complete a survey will receive a \$25 gift card from Target.

Activity Report

COVID-19 Recovery Task Force

City of San José

Planner	
Event format (<i>Focus Group, Pop-In, Pop Up, Forum, etc.</i>)	
Location (Zip Code)	
Date and time	
Number of people reached	
Duration of activity	
Audience/participant demographic (age, race/ethnicity, etc.)	
Main Highlights	
Notable Quotes	

Notes

COVID-19 Recovery Resources • Recursos de Recuperación de COVID-19
Các Nguồn Thông Tin Giúp Khôi Phục Sau COVID-19 • COVID-19 疫後復常資源

Food Comida Thực phẩm 食物

Groceries and food information is available by calling Second Harvest of Silicon Valley.

Información sobre comestibles y alimentos está disponible llamando a Second Harvest of Silicon Valley.

Thông tin về hàng tạp hóa và thực phẩm có sẵn cho cư dân bằng cách gọi cơ quan Second Harvest of

Silicon Valley.

致電 Second Harvest of Silicon Valley 得到免費領取食物和雜貨的資訊

Call Llame Gõ 致電 1-800-984-3663

Text Envíe Mensaje a Nhãn Tin 短訊
'FOOD' to 876-876

Visit Visite Vào thăm trang nhà 查閱 shfb.org

Senior Nutrition Program
Programa de Nutrición para
Personas Mayores
Chương Trình Dinh Dưỡng Cho
Người Cao Niên
耆英營養餐服務

City of San José provides nutritious meals to adults 50+ at 13 community centers.

La ciudad de San José ofrece comidas nutritivas para

adultos mayores de 50 años en 13 centros comunitarios.

Thành phố San José cung cấp các bữa ăn dinh dưỡng cho người lớn từ 50 tuổi trở lên tại 13 trung tâm cộng đồng.

聖何塞市在 13 個社區中心為 50 歲以上的成年人提供營養餐。

Visit Visite Vào thăm trang nhà 查閱
bit.ly/prns-adults50

Housing Mediation Program
Programa de Mediación de Vivienda
Chương Trình Hòa Giải Nhà Ở
租戶調解計劃

This program provides landlords and tenants with a neutral platform for resolving disputes. The program is voluntary and there is no cost to participate.

Este programa brinda a los propietarios e inquilinos una plataforma neutral para resolver disputas. El programa es voluntario y no hay ningún costo para participar.

Chương trình này cung cấp cho chủ nhà và người thuê một nền tảng trung lập để giải quyết tranh chấp. Chương trình là tự nguyện và không có chi phí để tham gia.

該服務為房東和租客提供了一個解決糾紛的中立平台。該服務是自願的，參與是免費的。

Call Llame Gõ 致電 408-975-4480

Email Mande correo electrónico
Email 電子郵件 RSP@sanjoseca.gov

Eviction Help Center
Centro de Ayuda de Desalojo
Trung Tâm Trợ Giúp Việc Bị Trục
Xuất Thuê Nhà
租客被迫遷支援中心

Assists tenants and landlords in resolving issues that could lead to evictions.

Ayuda a los inquilinos y propietarios a resolver problemas que podrían causar a desalojos.

Hỗ trợ người thuê và chủ nhà trong việc giải quyết các vấn đề có thể dẫn đến việc trục xuất.

協助租戶和房東解決可能導致迫遷的問題。

Call Llame Gõ 致電 408-975-4444

Email Mande correo electrónico
Email 電子郵件

evictionhelp@sanjoseca.gov

Visit Visite Vào thăm trang nhà 查閱
sanjoseca.gov/evictionhelpcenter



Digital Access Acceso Digital
Truy cập kỹ thuật số 數碼連接

Borrow a tech device at the library, connect to public Wi-Fi and FREE computer classes.

Pida prestado un dispositivo tecnológico en la biblioteca, conéctese a Wi-Fi público y clases de computación GRATUITAS.

Mượn một máy thiết bị công nghệ từ thư viện, kết nối

với Wi-Fi công cộng và học các lớp vi tính MIỄN PHÍ.

在圖書館借用科技設備，連接到公共無線上網和免費電腦課程。

Call Llame Gõ 致電 1-408-808-2000

Visit Visite Vào thăm trang nhà 查閱
sjpl.org/SJAccess

Chat Chat Nói chuyện trên mạng 在線諮詢
sjpl.org/chat

Childcare & Scholarship Programs Programas de cuidado de niños y becas Các Chương Trình Chăm Sóc Trẻ & Học Bổng 育兒和獎學金計劃

The City of San José Parks, Recreation and Neighborhood Services (PRNS) offers preschool programs for children, ages 3-5. Summer camps are available at various community centers and parks. PRNS offers scholarships to ensure qualifying San José residents ages 0-49 years have access to PRNS programs and activities.

Los Servicios de Parques, Recreación y Vecindarios (PRNS) de la Ciudad de San José ofrecen programas preescolares para niños de 3 a 5 años. Los campamentos de verano están disponibles en varios centros comunitarios y parques. PRNS ofrece becas para garantizar que los residentes de San José de

0 a 49 años que califiquen tengan acceso a los programas y actividades de PRNS.

Các Dịch Vụ Công Viên, Giải Trí và Khu Phố của Thành Phố San José (PRNS) cung cấp các chương trình làm mầm non cho trẻ em từ 3-5 tuổi. Các trại hè có sẵn tại nhiều trung tâm cộng đồng và công viên. PRNS cung cấp học bổng để đảm bảo cư dân San José đủ điều kiện từ 0-49 tuổi được tiếp cận với các chương trình và sinh hoạt của PRNS.

聖何塞市公園、娛樂和社區服務部門(PRNS) 為 3-5 歲的兒童提供學前教育活動。各社區中心和公園都提供夏令營。PRNS 提供獎學金，確保符合條件的 0-49 歲聖何塞市居民能夠參加 PRNS 提供的服務和活動。

Classes Clases Các Lớp Học 課程
Visit Visite Vào thăm trang nhà 查閱
issuu.com/sjparksandrec
Scholarships Becas Các Học Bổng 獎學金
Visit Visite Vào thăm trang nhà 查閱
bit.ly/prns-scholarships

Career Advancement Services Servicios de Avance Profesional Các Dịch Vụ Thăng Tiến Nghề Nghiệp 職業發展服務

Eligible participants can receive free career and job training services ranging from updating your skills to compete in the job market to job readiness workshops and occupational training.

Los participantes elegibles pueden recibir servicios gratuitos de capacitación profesional y laboral que van desde actualizar sus habilidades para competir en el mercado laboral hasta talleres de preparación laboral y capacitación ocupacional.

Những người tham gia đủ điều kiện có thể nhận được các dịch vụ đào tạo nghề nghiệp và việc làm miễn phí, từ việc cập nhật các kỹ năng của quý vị để cạnh tranh trên thị trường việc làm đến các buổi hội thảo về sẵn sàng việc làm và đào tạo nghề nghiệp.

符合條件的參與者可獲得免費職業和工作培訓服務，從改進您的技能以在就業市場競爭，以至就業準備研討會和職業培訓。

Call Llame Gội 致電 408-794-1234
Visit Visite Vào thăm trang nhà 查閱
work2future.org

Virtual Local Assistance Center (VLAC) Centro Virtual de Asistencia Local Trung Tâm Hỗ Trợ Địa Phương Trên Mạng 虛擬市府支援中心

The City of San José's Virtual Local Assistance Center is a one stop for information about Food Assistance, Housing, Employment, Health & Wellness, Utilities, and Immigrant Resources.

El Centro de Asistencia Local Virtual de la Ciudad de San José es un punto único para obtener

información sobre Asistencia Alimentaria, Vivienda, Empleo, Salud y Bienestar, Servicios Públicos y Recursos para Inmigrantes.

Trung Tâm Hỗ Trợ Địa Phương Trên Mạng (VLAC) của Thành Phố San José là điểm dừng duy nhất để cung cấp thông tin về Hỗ trợ Thực phẩm, Nhà ở, Việc Làm, Sức Khỏe & Sống Khỏe, Tiện Ích, và Nguồn Lực cho Người Di Dân.

聖何塞市的虛擬市府援助中心是一站式，獲取有關食品援助、住房、就業、健康和保健、公用能源和移民資訊。

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COVID-19 Recovery Task Force El Grupo de Recuperación de COVID-19 Nhóm Đặc Nhiệm Phục Hồi COVID-19 COVID-19 疫後復常工作組

The COVID-19 Recovery Task Force monitors the City's recovery efforts and will develop new recommended actions. Learn more and share your pandemic experiences with us.

El Grupo de Recuperación de COVID-19 monitorea los esfuerzos de recuperación de la Ciudad y desarrollar nuevas acciones recomendadas. Obtenga más

información y comparta sus experiencias con la pandemia con nosotros.

Nhóm Đặc Nhiệm Phục Hồi COVID-19 theo dõi các nỗ lực phục hồi của Thành phố và sẽ phát triển các đề xuất hành động mới. Tìm hiểu thêm và chia sẻ kinh nghiệm về đại dịch của quý vị với chúng tôi.

COVID-19 疫後復常工作組監察市府疫後復常工作，並製定新的建議。了解更多資訊並與我們分享您對疫情的經歷。

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