

Technology Enhancement Update: Automating Aggregation of Assets Across Custodians

At Hyas Group, we are continually reviewing and improving our processes and capabilities as part of our commitment to delivering an exceptional client experience.

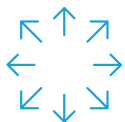


Our Partnership With Genpact/Rage Frameworks

We are proud to announce that we have partnered with Genpact/Rage Frameworks, a subsidiary of Genpact, to further enhance our ability to review and advise on assets.

A market leader in knowledge-based automation technology, Genpact/Rage Frameworks provides data aggregation solutions to Fortune 100 firms, as well as some of the industry's largest wealth management firms, enabling them to rapidly adapt to today's dynamic, competitive landscape.

At Hyas Group, our goal is to fully automate the electronic transfer and aggregation of data, eliminating dependency on paper statements and manual processing, and enhancing both efficiency and data quality. Our partnership with Genpact/Rage Frameworks enables us to automate the collection and processing of necessary information on assets that we advise on.



Benefits

Genpact/Rage Frameworks provides a fully automated data aggregation engine, which securely transmits and integrates data from U.S. custodians, banks and other sources to deliver on-demand asset information. This ability to aggregate outside assets enables a holistic portfolio view for 360° analysis, fee assessment and performance reporting.



Due Diligence

Hyas Group often works with qualified leading-edge service providers to help ensure we deliver best-in-class solutions. Prior to engaging a partner such as Genpact/Rage Frameworks, we perform extensive due diligence to assess and document their policies and procedures regarding data privacy, vulnerability assessment, business continuity planning, physical security, disaster recovery and more to ensure they meet our rigorous standards.



Protecting Your Privacy

Your privacy and information security are critical priorities at Hyas Group, and our privacy policy restricts data collection to only what is necessary to perform required functions. The information shared with Genpact/Rage Frameworks is strictly limited to the data necessary to identify your portfolio and to review holdings and transactions.

For Retirement Plans, only Plan Portfolio information is shared with Genpact/Rage Frameworks. Participant information is protected and will not be shared with Genpact/Rage Frameworks.



Focusing on Data Security

Genpact/Rage Frameworks maintains bank-level security by utilizing 256-bit AES encryption to protect customer data in transit and at rest. In addition, the servers that process and store data are physically protected in a heavily secure SSAE16 SOC 2 compliant data center. The data center is secured with biometric access controls, 24x7 on-site security personnel, surveillance cameras, and individually locked server cabinets.

All Genpact/Rage Frameworks employees have limited and read-only access. They work in a clean room where employees are prohibited from having any cell phones, personal PDAs, paper, pens, and/or any kind of recording device. The sites are only accessible through a specific network where every keystroke and computer activity is recorded for auditing and compliance purposes.

Genpact/Rage Frameworks Information Security team conducts security audits and reviews on its systems and processes biannually. Additionally, Genpact/Rage Frameworks' security framework is audited by an independent third party annually.

Hyas Group also has a robust framework of processes and technologies in place to safeguard your information. We provide multiple layers of data protection, which are supported by security provisions that are reviewed on a regular basis to keep pace with the evolving cybersecurity landscape. We also make ongoing investments in the latest cybersecurity and fraud prevention technology. In the unlikely event of a security breach, Hyas Group has a remediation process in place.



Your Authorization

A signed letter of authorization (LOA) is required to authorize Genpact/Rage Frameworks to electronically collect information on your holdings from custodians, and to transmit that information to Hyas Group.



Letter of Authorization (LOA) Instructions Form to authorize Genpact/Rage Frameworks

This LOA authorizes your custodian(s) to provide account information to Genpact/Rage Frameworks. To serve as this authorization, please sign at the bottom of this letter and return it to your Institutional Consultant, retaining a copy for your records. This authorization permits 'read-only' access to your accounts, and does not permit Genpact/Rage Frameworks to modify account information maintained by your custodian(s).

Upon receipt of this authorization, the client support officer from Genpact/Rage Frameworks will contact your custodian(s) to integrate your account into the Genpact/Rage Frameworks Data Network.

This authorization will extend to future additions/deletions of accounts with the custodian(s) named on the attached account listing.

Please feel free to call your Institutional Consultant if you have any questions.

Thank you for your assistance.

Client or Institution Name: _____

Authorized Agent Signature: _____ Date (MM/DD/YYYY): _____

Authorized Agent Name: _____

Authorized Agent Title: _____

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**Transformation
Happens Here**

LETTER OF AUTHORIZATION (LOA) INSTRUCTIONS FORM
TO AUTHORIZE GENPACT/RAGE FRAMEWORKS
(04/2022) ICGRCLH