

The mission of the San José City Auditor's Office is to independently assess and report on City operations and services.

CITY AUDITOR

The City Auditor’s Office conducts performance audits that identify ways to increase the economy, efficiency, effectiveness, equity, and accountability of City government and provide independent, reliable, accurate, and timely information to the City Council and other stakeholders. The Office also oversees a variety of external audits including the Annual Comprehensive Financial Report (ACFR) and the Single Audit.

The City Auditor’s annual work plan is [posted online](#), along with copies of all issued audit reports and semi-annual recommendation status reports. The Office’s 2021-22 operating expenditures totaled \$2.3 million. In addition, the City Auditor’s Office was responsible for \$439,400 in Citywide costs, including the annual financial audit, the grant compliance Single Audit, and the bond projects audits. In 2021-22, the Office began providing Vietnamese and Spanish translations for parts of audit reports. The Office also added an equity category to its open audit recommendation outcomes. In November 2021, the Office passed its biennial external quality control review.

In 2021-22, the City Auditor’s Office identified \$1 million in monetary benefits from its audit recommendations, or \$0.40 in savings for every \$1 spent on audit costs in 2021-22 (target: \$2 to \$1). Identified monetary benefits vary from year to year based on the types of audits that are on the Office’s annual work plan. The 2020-21 ratio was \$1.27 of identified monetary benefits for every \$1 on audit costs.

KEY FACTS (2021-22)

Number of audit reports issued or substantially completed	17
Number of audit reports per auditor*	2
Ratio of identified monetary benefits to audit cost*	\$0.40:\$1
Percent of approved work plan completed or substantially completed during the fiscal year*	68%

* Includes audits that were substantially completed. Does not include Code Enforcement Management Controls, which was substantially completed in 2020-21.

Subject area of audits issued in 2021-22:

- Code Enforcement Management Controls
- Municipal Water Billing and Customer Service
- Annual Performance Audit of Team San Jose 2020-21
- Annual Report on City Services 2020-21
- Information Technology
- Environmental Review for New Developments
- Take-Home Vehicles
- Citywide Grant Management

