



# Memorandum

**TO:** PARKS AND RECREATION  
COMMISSION

**FROM:** Maria De Leon

**SUBJECT:** Neighborhood Center Partner  
Program Update

**DATE:** 2/13/2023

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Approved:

Date:

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The Parks, Recreation and Neighborhood Services Department will provide the Parks and Recreation Commission with a brief update on the Neighborhood Center Partner Program.

/s/

Maria De Leon  
Deputy Director  
Recreation Division, Parks, Recreation and  
Neighborhood Services

For questions, please contact Pauline Khek, Parks, Recreation, Facility Supervisor, at [pauline.khek@sanjoseca.gov](mailto:pauline.khek@sanjoseca.gov).

SAN JOSE  
**PARKS, RECREATION &  
NEIGHBORHOOD SERVICES**



Building Community Through Fun

# NEIGHBORHOOD CENTER PARTNER PROGRAM

## **Parks and Recreation Commission**

March 1, 2023

## **Neighborhood Center Partner Program Update**

Pauline Khek, Parks, Recreation, Facilities Supervisor

Petra Rigüero, Program Manager

# Background & Purpose



- 30 NCPP Sites
- 15 sites operated by partners
- 23 total active sites with PRNS and partners

# PRIORITIES & GOALS

01

Maintain safe, quality facilities for neighborhood services

02

Ensure timely, transparent processes for operator selection

03

Establish consistent, enforcement accountability standards and metrics

04

Improve community access and knowledge of activities

05

Increase the number of providers and services in disadvantaged communities

*"Without regular reporting on performance, PRNS cannot track service providers' performance against promised community services. This also limits PRNS' ability to assess the effectiveness of the reuse program generally. "*  
*-2018 Reuse Audit*

# 2018 REUSE AUDIT

## **FINDING 1**

**Better Facility Level Data Can Inform the Future of the Reuse Program**

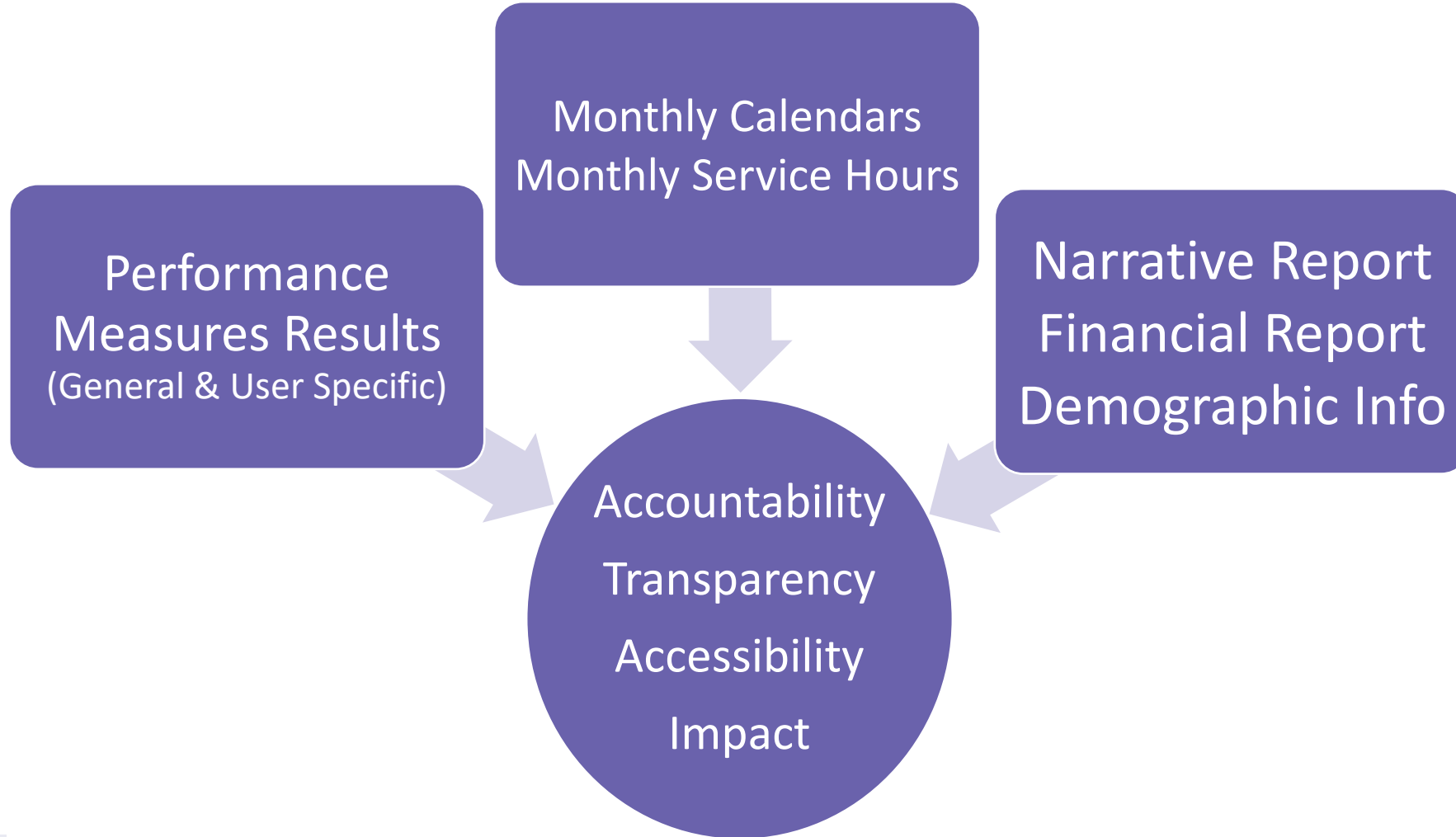
## **FINDING 2**

**PRNS Can Better Ensure Service Providers Meet Contracted Terms**

## **FINDING 3**

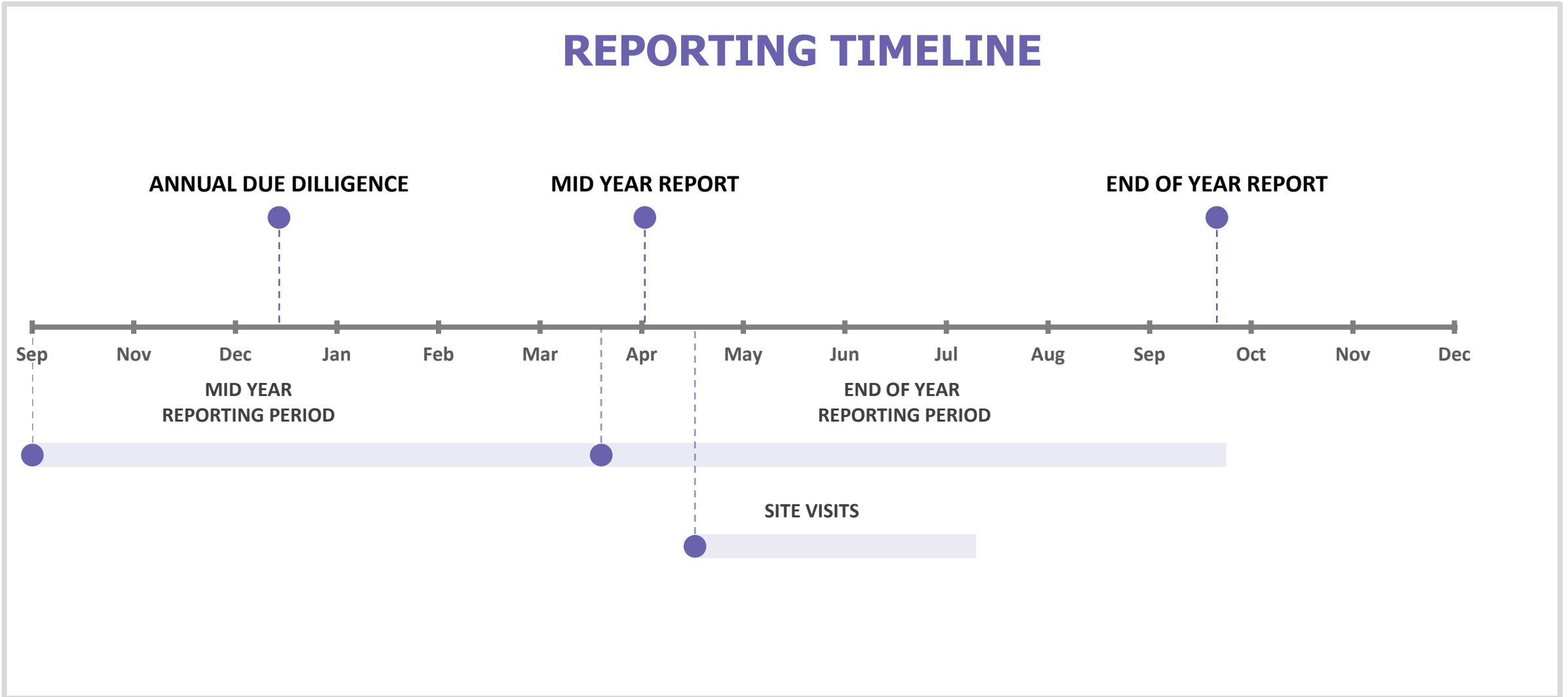
**Opportunities Exist to Improve Efficiency of Reuse Management**

# WHAT WE COLLECT AND WHY



# REPORTING TIMELINE

## REPORTING TIMELINE



# One-Time Funded

## Starbird Youth Center

## Berryessa Youth Center





# Programs







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