



Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Kerrie Romanow

SUBJECT: SEE BELOW

DATE: April 4, 2023

Approved

Date

4/4/23

INFORMATION

SUBJECT: PROPOSITION 218 RATE NOTICING PROCESS FOR MUNICIPAL WATER UTILITY, SEWER SERVICE AND USE CHARGE, STORM SEWER SERVICE CHARGE, AND RESIDENTIAL GARBAGE AND RECYCLING RATE CHANGES BEGINNING FISCAL YEAR 2023-2024

In the first two weeks of April, the City will begin mailing public notices to utility rate payers, advising them of highest potential rate increases based on current information, along with information on how to submit a protest to the potential increase as required by California law (see Article XIID §6 of the California Constitution, enacted by Proposition 218). This year, the City will issue notices for the following utilities: San José Municipal Water System, and Residential Garbage and Recycling. There will be no change to the Sewer Service and Use Charge or Storm Sewer Service Charge rates in Fiscal Year 2023-24. Based upon currently available information, proposed rate increases are necessary to ensure that utilities maintain fiscal health and continue to provide safe and reliable service.

To allow for City Council consideration of rate changes at public hearings on June 6, 2023, the City must provide notice of the proposed rate increase in Spring 2023. This schedule allows sufficient time for the 45-day notice period required under State law before the public hearings to consider the proposed rate increase. Details on the rate increase proposals for the subject utilities are discussed below. This noticing process requires the City to prepare and mail 246,000 notices to Residential Garbage and Recycling, and Municipal Water rate payers. No notice will be prepared for the Sewer Service and Use Charges or Storm Sewer Service Charges for Fiscal Year 2023-24. Notices are provided to utility rate payers in five additional languages including Spanish, Korean, Vietnamese, Chinese, and Tagalog on the Environmental Services Department Proposed Rate Change webpage at SanJoseca.gov/RateNotices. Translations will be available on April 5, 2023.

San José Municipal Water System Rates

Municipal Water System purchases, treats, and delivers an average of 15 million gallons of drinking water per day to residences and businesses in the service areas of Alviso, North San José, Evergreen, Edenvale, and Coyote Valley. The system includes pipelines, pump stations, fire hydrants, storage reservoirs, wells, and water meters, as well as facilities and processes required to comply with all state and federal drinking water standards. Changes to water rates are primarily related to the projected increased cost of wholesale water from the Santa Clara Valley Water District and the San Francisco Public Utilities Commission, by 15% and 11.6% respectively, and drought-related impacts on the water supply and usage. Additional, smaller changes to costs are included to maintain minimum operating reserve levels and infrastructure improvements.

Public notices will be mailed to approximately 26,000 account holders in the Municipal Water System service area, advising them of a maximum proposed rate change for potable water (see Attachment A for a copy of the public notice). The notice also advises the customers of their right and the procedure to protest the rate increase. Mailing the notices April 5, 2023 allows sufficient time for a 45-day protest period for notice recipients prior to the public hearing and City Council consideration of increased rates on June 6, 2023.

The notice includes a schedule of the maximum proposed potable rates and charges, a sample bill calculation, and average monthly bills based on the maximum proposed rates and charges. Any updated water rates approved by City Council would become effective July 1, 2023. Municipal Water System rates were last increased July 1, 2022. The proposed rates and charges reflect the current costs of providing water service to specific customer classes, service areas, and pressure zones. For the North San José/Alviso service areas, the rates listed on the notice result in an approximately \$17 or 13% increase to an average residential monthly bill, whereas in the Evergreen/Edenvale service area, the increase is approximately \$16 or 15% which, again, is primarily driven by wholesaler water costs established by the relevant wholesale agencies.

Pursuant to Council Resolution 79111 (continuing in effect Resolution 68377), recycled water rates increase automatically based upon wholesale water increases. To increase public awareness, the Municipal Water System will provide outreach to recycled water customers to notify them of this scheduled increase.

Residential Garbage and Recycling

The Integrated Waste Management program provides residential and commercial garbage and recycling services. Residential Garbage and Recycling rates are set to cover the expenses of providing these services for approximately 220,000 residential property owners in the City. Staff regularly reviews the program fund revenues and expenditures and forecasts the rates necessary to implement and maintain City Council-approved services, programs, and activities related to residential solid waste.

Public notices (will be mailed to residential property owners, advising them of residential rate increase proposals for garbage, recycling, and yard trimmings services starting July 1, 2023. This notice (see Attachment B for a copy of the public notice) will advise them of proposed rate increases and their right to submit a protest to the increase as required by California law (Proposition 218). Mailing the notices April 5, 2023 allows sufficient time for a 45-day protest period for notice recipients prior to the public hearing and City Council consideration of increased rates on June 6, 2023.

For Fiscal Year 2023-24, the City is recommending a Residential Garbage and Recycling rate increase of up to 4% for single-family dwelling and up to 2% for multi-family dwelling rate payers. Additionally, the City is recommending a maximum rate increase of 18% (or an additional \$1.05 per month) for the optional single-family dwelling subscription yard trimmings cart, to cover the increased cost of providing the service. Residential Garbage and Recycling rates were last increased in Fiscal Year 2022-23. The recommended rate increases are necessary to fund contractual cost increases due to an average increase of 5.74% in the Refuse Rate Index, which covers cost of living adjustments and increased operational costs for waste haulers. The recommended rate increase will also fund programmatic improvements including the addition of a new recycling contamination reduction team, converting two enforcement staff from limit dated to permanent status, and contractual services support for a garbage cart study.

Sewer Service and Use Charge Rates

For the sanitary sewer, no rate increase is proposed for Fiscal Year 2023-24. Rates were last changed in Fiscal Year 2022-23 when the City Council adopted a total 9% revenue adjustment. Sewer Service Use Charge rates are paid by residential, institutional, commercial, and industrial users of the sanitary sewer system. The charge covers costs associated with the San José-Santa Clara Regional Wastewater Facility and San José's 2,200-mile sewage collection system, including operations and maintenance; capital and equipment improvements; and administration. The Municipal Code Section 15.12.450 restricts this revenue to "the acquisition, construction, reconstruction, maintenance, and operation of the sanitary sewer system of the City of San José, as well as the principal and interest on any bonds, loans, and advances for the construction of the system."

Sewer Service Use Charge rates are based on the volume of flow and the strength of the wastewater from residential, commercial, institutional, and industrial properties. Flow is measured as the average wastewater discharge, and strength is measured in terms of biochemical oxygen demand, suspended solids, and ammonia. The rate structure was designed to apportion the cost of wastewater treatment services to properties in proportion to their relative contribution of flow and strength to the system. This structure is based on the State Revenue Guidelines and allows rates to reflect the costs of providing service to residential and non-residential properties. Rates are assigned by groupings, based on the type of use. Residential customers are assigned a flat rate. Non-residential customers are assigned a rate based on the volume of flow that is calculated as an average of their winter water usage in addition to their discharge strength. A

HONORABLE MAYOR AND CITY COUNCIL

March 31, 2023

Subject: Proposition 218 Rate Noticing Process for Municipal Water Utility, Sewer Service and Use Charge, Storm Sewer Service Charge, and Residential Garbage and Recycling Rate Changes Beginning 2023-2024

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small number of large industrial users or dischargers are billed on a monthly basis based on actual wastewater flow and discharge strength. No public notices will be mailed by the City for Fiscal Year 2023-24.

Storm Sewer Service Charge Rates

For the storm sewer, no rate increase is proposed for Fiscal Year 2023-24. Storm Sewer rates remain at 2021-22 levels, unchanged since 2011-2012. The Storm Sewer charges provide funding for the maintenance of the storm sewer system; to improve the quality of the City's storm and surface water runoff to meet increasing federal, State, and regional regulatory requirements; and to rehabilitate aging system infrastructure. In order to protect water quality in local streams and the South San Francisco Bay, the National Pollutant Discharge Elimination System stormwater permit requires the City to implement activities and controls to prevent pollutants from entering the storm sewer collection system and receiving waters.

Conclusion

Public hearings to review the protests received as part of the Proposition 218 process will be conducted at the City Council meeting on June 6, 2023. Proposed utility rate changes for Fiscal Year 2023-24 will be brought to City Council for consideration as part of the annual budget process in May and June 2023.

/s/

KERRIE ROMANOW

Director, Environmental Services

For more information, please contact Nick Ajluni, Administrative Officer, at (408) 535-3503.

Attachments

Attachment A: Notice of Public Hearing: Proposed Changes and Adoption of Potable/Drinking Water Rates

Attachment B: Notice of Public Hearing: Proposed Residential Garbage and Recycling Service Rates

Attachment A



April 5, 2023

Record Owner / <Name> **Account No: <Account>**
< Mailing Address> **Zone: <zone>**
<Mailing Town>, <Mailing State> <Mailing Postal> **Service Address: <serviceaddress>**

San José Municipal Water System (SJMWS) provides these details on proposed potable/drinking water rate changes and when they will become effective if the San José City Council approves them. This rate notice is also posted online at www.SanJoseCA.gov/RateNotices. You have received this packet because you are either a record owner of a property with a metered connection to the SJMWS and/or you are a customer that SJMWS bills for services. You may receive multiple copies, as a packet is sent for each service address.

This notice identifies the highest potential water rate changes based upon information to date. Final rates will be reviewed at a public hearing before the San José City Council on:

Tuesday, June 6, 2023 at 1:30 p.m. or when it can be heard after the meeting begins
San José City Hall Council Chambers, 200 East Santa Clara Street, San José, CA 95113 (hybrid)

If you wish to protest the proposed changes, the City must receive your written protest prior to the close of the public hearing on June 6, 2023. The attached notice provides information on protest and legal challenges.

Requesting this Notice in Other Formats and Languages

In accordance with the Americans with Disabilities Act, this letter can be made available upon request in alternative formats such as braille, large print, audiotape, or flash drive. Requests can be made by calling **(408) 535-3500** (voice) or **(800) 735-2929** (California Relay System).

Para Solicitar Este Aviso en Otros Formatos o Idiomas

Este es un aviso sobre los cambios propuestos a las tarifas de agua potable y cómo protestar. Una copia de este aviso de tarifas está disponible en español en www.SanJoseCA.gov/RateNotices o llamando al (408) 535-3500. La reunión pública del Concejo Municipal de San José sobre las tarifas propuestas es el 6 de junio de 2023 a la 1:30 p.m. en el Ayuntamiento.

Xin Thông Báo này dưới hình thức và ngôn ngữ khác

Tài liệu này là thông báo về những thay đổi được đề xuất đối với giá nước uống và cách phản đối. Bản sao của thông báo giá này bằng Tiếng Việt có sẵn tại www.SanJoseCA.gov/RateNotices hoặc gọi (408) 535-3500. Cuộc họp công khai của Hội Đồng Thành Phố San José về các mức giá đề xuất là ngày 6 Tháng Sáu năm 2023 lúc 1:30 p.m. tại Tòa Thị Chính.

Paghiling sa Abisong ito sa Iba pang Mga Format at Wika

Ito ay isang abiso tungkol sa mga iminumungkahing pagbabago sa rate ng inuming tubig at kung paano iprotesta. Ang kopya ng abiso sa rate sa Tagalog ay makukuha sa www.SanJoseCA.gov/RateNotices o sa pagtawag sa (408) 535-3500. Ang pampublikong pagpupulong ng San José City Council sa mga iminumungkahing rate ay sa Hunyo 6, 2023 sa 1:30 p.m. sa Munisipyo.

詢問此通知在其他格式和語言版本

這是關於建議調整飲用水水費以及如何抗議的通知。水費通知的中文版本可在 www.SanJoseCA.gov/RateNotices 查到，或致電 (408) 535-3500 獲取。關於建議水費的聖何塞市議會公開會議將於 2023 年 6 月 6 日下午 1:30 在市政廳舉行。

다른 형식 및 언어로 된 이 통지를 요구하기

이는 제안된 수도 요금 변경 및 항의 방법에 관한 통지입니다. 이 요금 통지에 관한 한국어로 된 사본은 www.SanJoseCA.gov/RateNotices 에서 또는 (408) 535-3500 으로 전화하여 구할 수 있습니다. 제안된 요금에 대한 산호세 시의회 공개 회의는 2023 년 6 월 6 일 오후 1 시 30 분에 시청에서 열립니다.



NOTICE OF PUBLIC HEARING: PROPOSED CHANGES AND ADOPTION OF POTABLE/DRINKING WATER RATES

On June 6, 2023, at 1:30 p.m., the San José City Council will conduct a public hearing on proposed changes to the San José Municipal Water System (SJMWS) potable/drinking water rates and charges. The hearing will be held at the City Council Chambers, 200 East Santa Clara Street, San José, California 95113. Discussion on rates will occur when the matter can be heard after the start of the meeting. City Council meetings are hybrid and may be attended either virtually or in-person. For information on participating at a City Council meeting, go to the following URL: www.SanJoseCA.gov/CivicCenterTV.

At the hearing, the City will be considering and approving potable rates, water meter charges, zone charges, and private fire line charges (collectively “Water Rates”) starting fiscal year 2023-24 (July 1, 2023 to June 30, 2024). Water Rates are paid by residential, commercial, and industrial customers. Proposed Water Rates and sample bill calculations are on the following pages.

Reason for the Proposed Update

SJMWS provides an average of 15 million gallons of drinking water per day to residences and businesses in the service areas of Alviso, North San José, Evergreen, Edenvale, and Coyote Valley. The system includes pipelines, pump stations, fire hydrants, storage reservoirs, wells, and water meters, as well as facilities required to comply with all state and federal drinking water standards. Changes to Water Rates are primarily related to the projected increased cost of wholesale water that SJMWS purchases from Valley Water and San Francisco Public Utilities Commission, by 15% and 11.6% respectively, and drought-related impacts on the water supply and usage. Additional, smaller changes to costs of operating and maintaining the system are included for planned infrastructure improvements.

The Water Rates have two charges: those to recover fixed costs (meter charges) and variable costs (quantity rates). Customers will continue to be billed a flat service charge based on the size of the water meter (Table 1), as well as a quantity charge per unit of water used (Table 2). The proposed quantity rates reflect the cost to supply water to customers within each service area and within elevation zones in the Evergreen/Edenvale service area. Customers with a dedicated fire service will also pay flat service charges as shown in Table 3.

The Water Rates reflect the projected costs of providing water service to specific customer classes and service areas. Proposed quantity rates include one rate for each service area/zone, which reflects the difference in the costs of wholesale water provided to each service area. Proposed meter charges reflect the costs of service to each meter class.

Important Deadlines

To protest the proposed Water Rates, you must follow these rules for your protest to be included in the official tally presented to the City Council; if there is a protest of the majority, the City Council will not adopt the increase:

- **Written** protests must be received by the City *prior to the close of the public hearing on June 6, 2023*.
- **You must indicate your name and the service address** of the property(ies) you own or rent that is/are subject to the proposed rate adjustment.
- **Written** protests may also be submitted to the Office of the City Clerk before the public hearing in the form of a letter, fax, or email:

Mail	Fax	Email
SJMWS Rate Changes City of San José – Office of the City Clerk 200 E. Santa Clara St., Tower 14 th Floor, San José, CA 95113-1905	(408) 292-6207 San José Municipal Water System Rate Changes	WaterRateProtest@sanjoseca.gov

Legal Challenge: There is a 120-day statute of limitations to challenge any new, increased, or extended fee or charge.

Table 1: All Customers Monthly Meter Charge

MONTHLY METER CHARGE <i>(based on meter size)</i>		
Meter Size	2022-23 Current Charges	New Proposed Charges
5/8-inch	\$35.37	\$38.19
3/4-inch	\$35.37	\$38.19
1-inch	\$62.54	\$67.54
1.5-inch	\$107.80	\$116.42
2-inch	\$162.14	\$175.11
3-inch	\$334.17	\$360.90
4-inch	\$587.71	\$634.72
6-inch	\$1,284.91	\$1,387.70
8-inch	\$2,190.36	\$2,365.58
10-inch	\$3,458.00	\$3,734.64

Table 2: Quantity Charge

QUANTITY CHARGE <i>(per HCF*)</i>		
Service Area/Zone	2022-23 Current Charges	New Proposed Charges
Evergreen/Edenvale – Zone 1	\$5.83	\$6.85
Evergreen/Edenvale – Zone 2	\$5.95	\$6.98
Evergreen/Edenvale – Zone 3/4	\$6.33	\$7.39
Evergreen/Edenvale – Zone 5/6	\$6.81	\$7.91
North San José/Alviso	\$7.01	\$8.07
Coyote	\$2.60	\$2.81

Table 3: Bimonthly Private Fireline Charge

BIMONTHLY PRIVATE FIRELINE CHARGE <i>(based on service size)</i>		
Service Size	2022-23 Current Charges	New Proposed Charges
2-inch	\$23.73	\$25.63
3-inch	\$35.58	\$38.43
4-inch	\$47.43	\$51.23
6-inch	\$71.13	\$76.83
8-inch	\$94.83	\$102.42
10-inch	\$118.55	\$128.04

*HCF = hundred cubic feet; 1 HCF = 748 gallons

Billing Impacts

The proposed Water Rates are shown on Tables 1 and 2. The zone that indicates which charges apply to your service address is indicated at the top of the letter that is attached to this notice. If the City Council adopts the rates as proposed, the impact to your bill can be calculated as shown in the examples below:

Example Water Bill Calculations Comparing Current and Proposed Rates

Water Bill Amount (without utility tax) = Meter Charge + (Quantity x Rate per HCF)

Residential Example in Evergreen Zone 5/6:

Monthly Usage: 13 HCF

Meter Size: 3/4-inch

Current Rate: \$35.37 + (13 HCF x \$6.81) = \$123.90

Proposed Rate: \$38.19 + (13 HCF x \$7.91) = \$141.02

Non-Residential Example in North San José:

Monthly Usage: 100 HCF

Meter Size: 2-inch

Current Rate: \$162.14 + (100 HCF x \$7.01) = \$863.14

Proposed Rate: \$175.11 + (100 HCF x \$8.07) = \$982.11

Actual impacts to your bill will depend on service area, meter size, and the amount of water you use.

Calculations of example bill impacts are shown in Tables 4 and 5 for residential and industrial customers, respectively. Meter Charge and Quantity Charge are included in all example bill amounts. Example monthly residential bill is based on a 3/4-inch meter and usage of 13 HCF. Example monthly industrial bill is based on a 6-inch meter and usage of 600 HCF.

Table 4: Example Residential Monthly Bill (3/4” meter and 13 HCF usage)

EXAMPLE RESIDENTIAL MONTHLY BILL		
	2022-23 Charges	New Charges
Evergreen/Edenvale – Zone 1	\$111.16	\$127.24
Evergreen/Edenvale – Zone 2	\$112.72	\$128.93
Evergreen/Edenvale – Zone 3/4	\$117.66	\$134.26
Evergreen/Edenvale – Zone 5/6	\$123.90	\$141.02
North San José/Alviso	\$126.50	\$143.10

Table 5: Example Industrial Monthly Bill (6” meter and 600 HCF usage)

EXAMPLE INDUSTRIAL MONTHLY BILL		
	2022-23 Charges	New Charges
Evergreen/Edenvale – Zone 1	\$4,782.91	\$5,497.70
Evergreen/Edenvale – Zone 2	\$4,854.91	\$5,575.70
Evergreen/Edenvale – Zone 3/4	\$5,082.91	\$5,821.70
Evergreen/Edenvale – Zone 5/6	\$5,370.91	\$6,133.70
North San José/Alviso	\$5,490.91	\$6,229.70

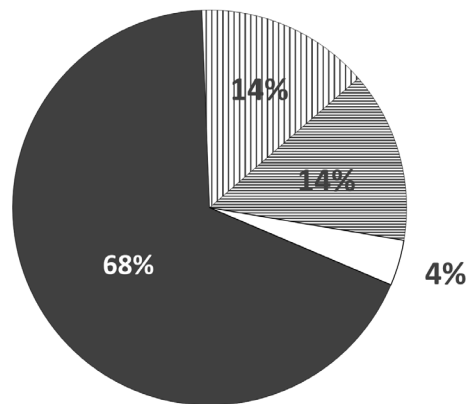
Resources for Customers

The following resources may help you with your water account. For additional information, please visit www.SanJoseCA.gov/WaterPaymentResources. Additional resources will be added to this website as they become available.

- Contact the City's Customer Contact Center at any time to establish a payment plan. Please call (408) 535-3500.
- Register for WaterSmart at sanjose.watersmart.com to view your water use, sign up for leak alerts, and get money saving tips.
- Register online at <http://bit.ly/3JrAIF5> for low income/vulnerable status on your water account to receive benefits including late fee waivers and extended payment plans.
- Visit sacredheartcs.org/utility-assistance or call (408) 916-5014 to receive assistance through the Low-Income Household Water Assistance Program (LIHWAP).
- Get more water and money saving tips: email sjenvironment@sanjoseca.gov or visit www.SJEnvironment.org/WaterEfficiency

Where Your Dollar Goes*

Most ratepayer money goes to purchasing high-quality drinking water from Valley Water and the San Francisco Public Utilities Commission (SFPUC). Valley Water and the SFPUC are both raising their prices. Valley Water's expenses are increasing due to rising project costs and water supply-related emergency water purchases. Still, SJMWS's water costs only about a penny per gallon for residential customers.



- **Wholesale Water Purchases** (Potable water bought from Valley Water and SFPUC)
- ▨ **Operation Costs** (Administration; operation and maintenance of water system and equipment; daily monitoring and testing of drinking water quality)
- ▤ **System Improvements** (Regular upgrades to vital pipes, tanks and other equipment)
- **Energy Costs** (Electricity, gas and solar power to run the water system)

*Graphical representation of approximate costs; refer to the City's budget documents for actual and projected costs and expenditures

Attachment B

The San José City Council will hold a public hearing on the proposed rate changes on:

Tuesday, June 06, 2023 at 1:30 p.m.
San José City Hall Council Chambers
200 East Santa Clara Street
San José, CA 95113

Discussion on rates will occur when the matter can be heard after the start of the meeting. City Council meetings are hybrid and may be attended either virtually or in-person. Visit www.SanJoseCA.gov/CivicCenterTV for information on participating at a City Council meeting.

Deadline to Submit Written Protests:
June 6, 2023

Deadline to Submit Written Protest:
June 6, 2023

If you wish to protest the proposed residential garbage and recycling service rate changes, you must follow these rules for your protest to be included in the official tally presented to the City Council:

- Protests must be in writing and received by the City prior to the close of the public hearing on June 6, 2023.
- City Council will accept oral and written testimony at the public hearing regarding the proposed fees.
- *You must indicate the Assessor's Parcel Number(s) of the property(ies) you own that are subject to the proposed rate adjustment. The parcel number is printed on the front panel of this notice.*
- Submit *written* protests to the Office of the City Clerk in the form of a letter, fax, or email as shown below:

Mail
Residential Garbage and Recycling Rate Change City of San José - Office of the City Clerk 200 E. Santa Clara St., Tower 14 th Floor San José, CA 95113-1905
Fax
(408) 292-6207 Residential Garbage and Recycling Rate Change
Email
RPRateProtest@sanjoseca.gov

NOTICE OF PUBLIC HEARING: PROPOSED RESIDENTIAL GARBAGE AND RECYCLING SERVICE RATES

This notice is to advise property owners of the proposed rate changes to the residential garbage and recycling services for fiscal year (FY) 2023-2024. You are receiving this notice because you are the owner of real property that receives garbage and recycling services from the City of San José.

Please read this notice carefully as it provides information about the proposed rate changes. This notice describes the proposed rate changes, the reason for the proposed rate changes, and information about the public hearing process. This notice is also posted online at SanJoseCA.gov/RateNotices and is available in Spanish, Vietnamese, Chinese, Tagalog and Korean.

This notice identifies the highest potential garbage and recycling rate changes; proposed rate changes may be lower when presented to City Council for approval.



Printed on 30% post-consumer recycled paper.

[Recipient Name]
[Address]
[City, ST ZIP Code]

Assessor's Parcel Number: (MAIL-MERGE)
Property Owner of: (MAIL-MERGE)

Reason for Rate Changes

Revenues from the proposed rates pay for residential collection and processing of garbage, unlimited recycling and yard trimmings, motor oil and oil filter recycling, and the unlimited Junk Pickup Program. Rates for these services were last increased in July 2022. These changes are necessary to cover the increased cost of the contractors providing the services, including extra costs related to garbage and other non-recyclables in recycling carts. The residential garbage and recycling system is based on full cost recovery from ratepayers and is not subsidized by the City’s General Fund.

Effective Date of Rate Changes

If the City Council approves rate changes at its June 6, 2023, meeting, the new rates and rate additions will take effect July 1, 2023 for both single-family and multi-family properties unless otherwise indicated above. If the Council does not approve the proposed rate changes, current rates will remain in effect. For assistance in determining the cost of the proposed rate adjustments to you, please call the City of San José Customer Contact Center at (408) 535-3500.

Rate Changes

Single-Family

A rate increase not to exceed 4 percent will be recommended for single-family properties for fiscal year (FY) 2023-2024. If approved by the City Council, rates will take effect July 1, 2023. Additionally, a rate increase not to exceed 18% (or an additional \$1.04 per month) for the optional Single-Family Dwelling (SFD) subscription yard trimmings cart will be recommended, to cover the increased cost of providing the service. The “Schedule of Proposed Residential Garbage and Recycling Service Monthly Rates” provides information on the most common cart sizes. For a complete rate schedule, including rate schedules for multi-family rates, and additional information please visit SanJoseCA.gov/RateNotices.

Single-Family Curbside Service Rates

SCHEDULE OF PROPOSED RESIDENTIAL GARBAGE AND RECYCLING SERVICE MONTHLY RATES FISCAL YEAR 2023-2024 (Effective July 1, 2023)				
Curbside Service	Current Monthly Rate	Maximum Proposed Monthly Rate	Maximum Proposed Monthly Rate Increase (4%)	Maximum Proposed Annual Rate
32-Gallon Garbage Cart	\$49.43	\$51.40	\$1.97	\$616.80
64-Gallon Garbage Cart	\$98.86	\$102.80	\$3.94	\$1,233.60
96-Gallon Garbage Cart	\$148.29	\$154.20	\$5.91	\$1,850.40

For on-premises collection service, the add-on service charge will also increase by up to 4 percent to \$104.75 per household to the basic monthly curbside service rate.

Additional Rates

Additional Rates	Current Monthly Rate	Maximum Proposed Monthly Rate	Maximum Proposed Monthly Rate Increase	Maximum Proposed Annual Rate
Optional Yard Trimmings Cart	\$5.81 per month	\$6.85 per month*	\$1.04	\$82.20
Pickup of Contaminated Recycling Cart Rate	\$15 per pickup	No Change**	Does not apply	Does not apply
Excessive Lost, Stolen or Cart Damaged by Customer Rate	\$60 per incident	No Change**	Does not apply	Does not apply

* Proposed rate increase of 18% covers the cost of program expenses.

**There are no changes to this rate recommended for FY 2023-2024.

Additional 2023-2024 Rate Information

All other residential service rates for single-family properties are proposed to be increased by up to 4 percent and multi-family properties are also proposed to be increased by up to 2 percent. The full schedule of maximum proposed rates is available online at SanJoseCA.gov/RateNotices.

Requesting this Notice in Other Formats and Languages

In accordance with the Americans with Disabilities Act, this letter can be made available upon request in alternative formats such as braille, large print, audiotape, or flash drive.

Para Solicitar Este Aviso en Otros Formatos o Idiomas
 Esto es un aviso público que describe los propuestos cambios en las tarifas para los servicios de basura y reciclaje. Para obtener una copia de este aviso de tarifas en español, llame o visite nuestro sitio web indicado en este aviso. El 6 de junio de 2023 es la fecha límite para recibir objeciones por escrito; así que no demore en solicitar esta información.

Xin Thông Báo này dưới hình thức và ngôn ngữ khác
 Tài liệu này là một thông báo công cộng về việc đề nghị thay đổi giá dịch vụ thu gom rác và tái chế cũng như cách kháng nghị. Để nhận bản sao của thông báo này bằng Tiếng Việt, gọi hoặc truy cập trang mạng của chúng tôi được liệt kê trong thông báo này. Ngày 6 Tháng Sáu, năm 2023 là hạn chót để nhận thư kháng nghị, vì thế xin đừng chậm trễ trong việc yêu cầu thông tin này.

索取此通知的其它語言版本
 本公告描述了住宅垃圾和回收服務費率調整的提議及如何提出抗議。要獲取此費率通知的中文版，請致電或訪問本通知中列出的網站。2023年6月6日是接收書面抗議的截止日期；請勿延遲獲取此信息。

Paghiling sa Abisong ito sa Iba pang Mga Format at Wika
 Ito ay isang abiso tungkol sa mga iminumungkahing pagbabago sa pagtas ng rate residential na basura at mga serbisyo sa pag-resaykel at paano iprotesta. Ang kopya ng abiso sa rate sa Tagalog, tumawag o bumisita sa website na nakalista sa notice na ito. Hunyo 6, 2023 ang huling araw ng pagtanggap ng mga nakasulat na pagtutol; huwag ipagpaliban ang pagkuha ng impormasyong ito.

다른 형식 및 언어로 된 이 통지를 요구하기
 이는 제안된 생활 쓰레기와 재활용 서비스 요금 변화 및 항의 방법에 관한 통지입니다. 이 요금 통지에 관한 한국어로 된 사본은 이 고지서에 나열된 웹 사이트를 방문하거나 전화해주십시오. 2023년 6월6일은 서면으로 제기한 이의를 접수하는 마감일입니다. 이 정보를 얻는 것을 지체하지 마십시오.

(408) 535-3500
 (800) 735-2929 (California Relay System)
SanJoseCA.gov/RateNotices



The San José City Council will hold a public hearing on the proposed rate changes on:

Tuesday, June 6, 2023 at 1:30 p.m.
 San José City Hall Council Chambers
 200 East Santa Clara Street
 San José, CA 95113

Discussion on rates will occur when the matter can be heard after the start of the meeting. City Council meetings are hybrid and may be attended either virtually or in-person. Visit www.SanJoseCA.gov/CivicCenterTV for information on participating at a City Council meeting.

Deadline to Submit Written Protests:
June 6, 2023

If you wish to protest the proposed residential garbage and recycling service rate changes, you must follow these rules for your protest to be included in the official tally presented to the City Council:

- Protests must be in writing and received by the City prior to the close of the public hearing on June 6, 2023.
- City Council will accept oral and written testimony at the public hearing regarding the proposed fees.
- *You must indicate the Assessor's Parcel Number(s) of the property(ies) you own that are subject to the proposed rate adjustment. The parcel number is printed on the front panel of this notice.*
- Submit *written* protests to the Office of the City Clerk in the form of a letter, fax, or email as shown in the next column:

Mail
Residential Garbage and Recycling Rate Change City of San José – Office of the City Clerk 200 E. Santa Clara St., Tower 14 th Floor San José, CA 95113-1905
Fax
(408) 292-6207 Residential Garbage and Recycling Rate Change
Email
RPRateProtest@sanjoseca.gov

Requesting this Notice in Other Formats and Languages
 In accordance with the Americans with Disabilities Act, this letter can be made available upon request in alternative formats such as braille, large print, audiotope, or flash drive.

Para Solicitar Este Aviso en Otros Formatos o Idiomas
 Esto es un aviso público que describe los propuestos cambios en las tarifas para los servicios de basura y reciclaje. Para obtener una copia de este aviso de tarifas en español, llame o visite nuestro sitio web indicado en este aviso. El 6 de junio de 2023 es la fecha límite para recibir objeciones por escrito; así que no demore en solicitar esta información.

Xin Thông Báo này dưới hình thức và ngôn ngữ khác
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**NOTICE OF PUBLIC HEARING:
 PROPOSED RESIDENTIAL GARBAGE
 AND RECYCLING SERVICE RATES**

This notice is to advise property owners of the proposed rate changes to the residential garbage and recycling services for fiscal year (FY) 2023-2024. You are receiving this notice because you are the owner of real property that receives garbage and recycling services from the City of San José.

Please read this notice carefully as it provides information about the proposed rate changes, the reason for the proposed rate changes, and information about the public hearing process. This notice is also posted online at SanJoseCA.gov/RateNotices and is available in Spanish, Vietnamese, Chinese, Tagalog and Korean.

This notice identifies the highest potential garbage and recycling rate changes; proposed rate changes may be lower when presented to City Council for approval.



[Recipient Name]
 [Address]
 [City, ST ZIP Code]

Assessor's Parcel Number: (MAIL-MERGE)
 Property Owner of: (MAIL-MERGE)

Attachment B

Reason for Rate Changes

Revenues from the proposed rates pay for residential collection and processing of garbage, unlimited recycling and yard trimmings, and the unlimited Junk Pickup Program. Rates for these services were last increased in July 2022. The residential garbage and recycling system is based on full cost recovery from ratepayers and is not subsidized by the City's General Fund.

Effective Date of Rate Changes

If the City Council approves rate changes at its June 6, 2023, meeting, the new rates and rate additions will take effect July 1, 2023 for both single-family and multi-family properties unless otherwise indicated above. If the City Council does not approve the proposed rate changes, current rates will remain in effect. For assistance in determining the cost of the proposed rate adjustments to you, please call the City of San José Customer Contact Center at (408) 535-3500.

Rate Changes

A rate increase not to exceed 2 percent will be recommended for multi-family properties for fiscal year (FY) 2023-2024. If approved by the City Council, the rates will become effective July 1, 2023. The tables below provide information on the most common bin sizes and collection frequencies. For a complete rate schedule, including rate schedules for single-family rates, and additional information please visit SanJoseCA.gov/RateNotices.

Multi-Family Service Rates

Garbage Bin Size	Standard Recycling Bin Size	Number of Collections per Week											
		Current Rate	Maximum Proposed Rate	Current Rate	Maximum Proposed Rate	Current Rate	Maximum Proposed Rate	Current Rate	Maximum Proposed Rate	Current Rate	Maximum Proposed Rate	Current Rate	Maximum Proposed Rate
		1x/week		2x/week		3x/week		4x/week		5x/week		Extra Pick Up	
1	1	\$146.55	\$149.48	\$265.46	\$270.76	\$384.39	\$392.07	\$503.34	\$513.40	\$622.29	\$634.73	\$63.06	\$64.32
1.5	1.5	\$184.10	\$187.78	\$337.76	\$344.51	\$491.45	\$501.27	\$645.15	\$658.05	\$798.80	\$814.77	\$71.74	\$73.17
2	2	\$222.60	\$227.05	\$411.06	\$419.28	\$599.50	\$611.49	\$787.94	\$803.69	\$976.36	\$995.88	\$80.50	\$82.11
3	3	\$297.80	\$303.75	\$555.79	\$566.90	\$813.73	\$830.00	\$1,071.70	\$1,093.13	\$1,329.61	\$1,356.20	\$97.97	\$99.92
4	4	\$373.05	\$380.51	\$700.55	\$714.56	\$1,027.97	\$1,048.52	\$1,355.46	\$1,382.56	\$1,682.95	\$1,716.60	\$115.47	\$117.77
5	5	\$448.25	\$457.21	\$845.21	\$862.11	\$1,242.24	\$1,267.08	\$1,639.26	\$1,672.04	\$2,036.26	\$2,076.98	\$132.00	\$134.64
6	6	\$523.49	\$533.95	\$990.02	\$1,009.82	\$1,456.53	\$1,485.66	\$1,923.01	\$1,961.47	\$2,389.55	\$2,437.34	\$150.39	\$153.39
8	8	\$673.93	\$687.40	\$1,279.49	\$1,305.07	\$1,885.00	\$1,922.70	\$2,490.54	\$2,540.35	\$3,096.10	\$3,158.02	\$185.33	\$189.03

Dismount and Push Charges Per Garbage Bin Per Push								
Distance (in feet)	Up to 25ft	26-50	51-75	76-100	101-125	126-150	151-175	176-200
Current Rate	\$32.80	\$65.62	\$98.44	\$131.26	\$164.08	\$196.90	\$229.72	\$262.54
Maximum Proposed Rate	\$33.45	\$66.93	\$100.40	\$133.88	\$167.36	\$200.83	\$234.31	\$267.79

*Rates include push of equal distance for recycling bin or carts.

Dismount and Push Charges Per Collection of Recycling Carts								
Distance (in feet)	Up to 25ft	26-50	51-75	76-100	101-125	126-150	151-175	176-200
Current Rate	\$0.00	\$32.80	\$65.61	\$98.42	\$131.23	\$164.03	\$196.85	\$229.66
Maximum Proposed Rate	\$0.00	\$33.45	\$66.92	\$100.38	\$133.85	\$167.31	\$200.78	\$234.25

Compactor Service Multi-Family Rates	
Rate	Per Collection, Per Cubic Yard
Current Rate	\$70.07
Maximum Proposed Rate	\$71.47