# **Office of Retirement Services**

## Roberto L. Peña, Chief Executive Officer

## MISSION

Provide quality services in the delivery of pension and related benefits and maintain financially sound pension plans

## **CITY SERVICE AREA**

Strategic Support

# **CORE SERVICES**

#### **RETIREMENT PLAN ADMINISTRATION**

Management and administration of the retirement trust funds, administration of retirement benefits, and supervision of investment assets.

**Strategic Support:** Retirement Boards' Support, Training, and Contract Administration, and Emergency Response and Recovery

# Service Delivery Framework

| PROGRAM                                  | DESCRIPTION   |
|--|---|
|  | Retirement Plan Administration Core Service   |
| Benefits                                 | Provides retirement planning and counseling services to plan members<br>and administers health care and other benefits for retirees and<br>beneficiaries.   |
| Investments                              | Manages retirement plan assets in a manner which seeks to achieve<br>long-term net returns in excess of the actuarial investment return<br>assumption and adopted benchmarks while maintaining a reasonable<br>level of investment risk.                    |
|  | Strategic Support Core Service  |
| Retirement Financial<br>Management       | Prepares annual comprehensive financial reports for the retirement<br>plans; runs monthly payroll for retirees and beneficiaries; manages the<br>budget and all other financial transactions for the department.  |
| Retirement Human<br>Resources            | Manages personnel-related functions for the department, including hiring, employee development, employee discipline, and personnel transactions.  |
| Retirement Information<br>Technology     | Manages the Pension Administration System which houses all retirement<br>data and runs most of the retirement business transactions; provides<br>other information technology services, planning, system development<br>and maintenance for the department. |
| Retirement Management and Administration | Provides executive-level, analytical, and administrative support to the department and retirement boards.   |

#### Expected 2023-2024 Service Delivery

- Manage Retirement Plans' assets and seek solutions to increase investment returns and reduce volatility and cost, while mitigating risk.
- Work with the Retirement Plans' actuaries to ensure the plans have adopted and implemented the most appropriate rates, assumptions, and methodologies to remove risk from the plans, and decrease volatility.
- Provide quality retirement planning, counseling, and financial reporting.

#### 2023-2024 Key Budget Actions

N/A

#### **Operating Funds Managed**

- Federated Retiree Health Care Trust Fund
- Federated Retirement Fund
- Fire Retiree Health Care Trust Fund
- Police and Fire Retirement Fund
- Police Retiree Health Care Trust Fund

|  | 2021-2022<br>Actuals *** | 2022-2023<br>Adopted **** | 2023-2024<br>Forecast | 2023-2024<br>Proposed |
|--|--------------------------|---------------------------|-----------------------|-----------------------|
| Dollars by Core Service                              |                          |                           |                       |                       |
| Retirement Plan Administration                       | 4,738,111                | 5,330,188                 | 5,765,124             | 5,765,124             |
|  |                          | , ,                       |                       |                       |
| Strategic Support - City Council Appointees          | 2,857,200                | 2,914,834                 | 3,011,749             | 3,011,749             |
| Strategic Support - Other - Council Appointees       | 24,300                   | 32,000                    | 30,000                | 30,000                |
| Total  | \$7,619,611              | \$8,277,022               | \$8,806,872           | \$8,806,872           |
| Dollars by Category                                  |                          |                           |                       |                       |
| Personal Services and Non-Personal/Equipment         |                          |                           |                       |                       |
| Salaries/Benefits                                    | 7,519,000                | 8,160,022                 | 8,691,872             | 8,691,872             |
| Subtotal Personal Services                           | \$7,519,000              | \$8,160,022               | \$8,691,872           | \$8,691,872           |
| Total Personal Services & Non-<br>Personal/Equipment | \$7,519,000              | \$8,160,022               | \$8,691,872           | \$8,691,872           |
| Other Costs *  |                          |                           |                       |                       |
| City-Wide Expenses                                   | 100,611                  | 117,000                   | 115,000               | 115,000               |
| Housing Loans and Grants                             | 0                        | 0                         | 0                     | 0                     |
| Other  | 0                        | 0                         | 0                     | 0                     |
| Other - Capital                                      | 0                        | 0                         | 0                     | 0                     |
| Overhead Costs                                       | 0                        | 0                         | 0                     | 0                     |
| Total Other Costs                                    | \$100,611                | \$117,000                 | \$115,000             | \$115,000             |
| Total  | \$7,619,611              | \$8,277,022               | \$8,806,872           | \$8,806,872           |

- Note: The budget figures reflected in this summary account for a small portion of the total budget for the Office of Retirement Services, including the cost of the civil service positions in the Office of Retirement Services and General Fund City-Wide expenses of \$115,000. Additional budget information on the Federated and Police and Fire Retirement Funds and the Office of Retirement Services can be found in this budget document as follows:
  - 1. Source and Use of Funds: There are five Source and Use of Funds Statements included for display purposes, consisting of Federated Retirement Fund, Federated Retiree Health Care Trust Fund, Fire Retiree Health Care Trust Fund, Police and Fire Retirement Fund, and Police Retiree Health Care Trust Fund.
  - 2. Summary Information: A summary of the City contributions to the Retirement Funds is included in the Summary Information section of this document.

<sup>\*</sup> Fund Balance, Transfers, and Reserves for funds that may be managed by this department have been excluded from this display. This information can be found in Source and Use of Funds Statements elsewhere in this document.

<sup>\*\*</sup> The position counts displayed in the 2021-2022 Actuals column reflect those included in the 2021-2022 Adopted Budget.

<sup>\*\*\* 2021-2022</sup> Actuals may not subtotal due to rounding.

<sup>\*\*\*\*</sup> The amounts in the 2022-2023 Adopted Budget column may vary from the published Adopted Budget due to the realignment of Other Costs (primarily City-Wide Expenses and General Fund Capital) between Departments.

|   | 2021-2022<br>Actuals *** | 2022-2023<br>Adopted **** | 2023-2024<br>Forecast | 2023-2024<br>Proposed |
|---|--------------------------|---------------------------|-----------------------|-----------------------|
| Dollars by Fund                             |                          |                           |                       |                       |
| General Fund (001)                          | 100,611                  | 117,000                   | 115,000               | 115,000               |
| Federated Retirement Funds                  | 3,582,000                | 4,081,897                 | 4,347,907             | 4,347,907             |
| Police and Fire Retirement Funds            | 3,937,000                | 4,078,125                 | 4,343,966             | 4,343,966             |
| Total                                       | \$7,619,611              | \$8,277,022               | \$8,806,872           | \$8,806,872           |
| Positions by Core Service                   |                          |                           |                       |                       |
| Retirement Plan Administration              | 25.80                    | 28.80                     | 28.80                 | 28.80                 |
| Strategic Support - City Council Appointees | 14.20                    | 14.20                     | 14.20                 | 14.20                 |
| Total                                       | 40.00                    | 43.00                     | 43.00                 | 43.00                 |

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|  |                      | 2021-2022   | 2022-2023   | 2023-2024   | 2023-2024   | 2023-2024             |
|--|----------------------|-------------|-------------|-------------|-------------|-----------------------|
|  |                      | Actuals **  | Adopted     | Forecast    | Proposed    | Proposed<br>Positions |
| Dollars by Program*                        |                      |             |             |             |             |                       |
| Retirement Plan Adminis                    | tration              |             |             |             |             |                       |
| Retirement Benefits                        |                      | 2,446,561   | 2,919,862   | 3,152,128   | 3,152,128   | 17.55                 |
| Retirement Investments                     |                      | 2,291,550   | 2,410,326   | 2,612,995   | 2,612,995   | 11.25                 |
|  | Sub-Total            | 4,738,111   | 5,330,188   | 5,765,124   | 5,765,124   | 28.80                 |
| Strategic Support - City C                 | Council Appointees   |             |             |             |             |                       |
| Retirement Services Finan                  | cial Management      | 1,242,400   | 1,245,026   | 1,257,292   | 1,257,292   | 6.45                  |
| Retirement Services Inform                 | nation Technology    | 751,900     | 752,062     | 826,036     | 826,036     | 3.45                  |
| Retirement Services Mana<br>Administration | gement and           | 862,900     | 917,746     | 928,421     | 928,421     | 4.30                  |
|  | Sub-Total            | 2,857,200   | 2,914,834   | 3,011,749   | 3,011,749   | 14.20                 |
| Strategic Support - Other                  | - Council Appointee  | s           |             |             |             |                       |
| Retirement Services Other Wide             | Departmental - City- | 24,300      | 32,000      | 30,000      | 30,000      | 0.00                  |
|  | Sub-Total            | 24,300      | 32,000      | 30,000      | 30,000      | 0.00                  |
|  | Total                | \$7,619,611 | \$8,277,022 | \$8,806,872 | \$8,806,872 | 2 43.00               |

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<sup>\*\* 2021-2022</sup> Actuals may not subtotal due to rounding.

## **Office of Retirement Services**

# **Budget Reconciliation**

## Personal Services and Non-Personal/Equipment

#### (2022-2023 Adopted to 2023-2024 Proposed)

| _  | Positions | All<br>Funds (\$) |
|--|-----------|-------------------|
| Prior Year Budget (2022-2023):   | 43.00     | 8,160,022         |
| Base Adjustments   |           |                   |
| One-Time Prior Year Expenditures Deleted   |           |                   |
| NONE   |           |                   |
| One-time Prior Year Expenditures Subtotal:   | 43.00     | 8,160,022         |
| <ul> <li>Technical Adjustments to Costs of Ongoing Activities</li> <li>Salary/benefit changes: <ul> <li>1.0 Accounting Technician to 1.0 Accountant I/II</li> <li>1.0 Office Specialist II to 1.0 Senior Office Specialist</li> <li>1.0 Staff Specialist II to 1.0 Analyst I/II</li> </ul> </li> </ul> |           | 531,850           |
| Technical Adjustments Subtotal:  | 0.00      | 531,850           |
| 2023-2024 Forecast Base Budget:  | 43.00     | 8,691,872         |
| Budget Proposals Recommended   |           |                   |
| NONE   |           |                   |
| 2023-2024 Proposed Budget Total  | 43.00     | 8,691,872         |

# **Performance Summary**

#### **Retirement Plan Administration**

#### **Performance Measures**

|    |   | 2021-2022<br>Actual | 2022-2023<br>Target | 2022-2023<br>Estimated | 2023-2024<br>Target |
|----|---|---------------------|---------------------|------------------------|---------------------|
| 2  | Actuarial Funded Status   |                     |                     |                        |                     |
| 筹制 | Federated Pension Plan  | 57.0%               | 58.0%               | 58.0%                  | 55.0%               |
|    | Police and Fire Pension Plan  | 79.6%               | 80.0%               | 80.0%                  | 80.0%               |
|    | Investment Rate of Returns <sup>1</sup>   |                     |                     |                        |                     |
| G  | Federated Pension Plan  |                     |                     |                        |                     |
|    | - 1 year  | (4.4%)              | 6.625%              | 6.625%                 | 6.625%              |
|    | - 3-year average  | 8.6%                | N/A <sup>2</sup>    | 9.61%                  | N/A                 |
|    | - 5-year average  | 7.2%                | N/A <sup>2</sup>    | 7.3%                   | N/A                 |
|    | - 10-year average   | 6.3%                | N/A <sup>2</sup>    | 6.16%                  | N/A                 |
|    | Police and Fire Pension Plan  |                     |                     |                        |                     |
|    | - 1 year  | (5.0%)              | 6.625%              | 6.625%                 | 6.625%              |
|    | - 3-year average  | 7.3%                | N/A <sup>2</sup>    | 8.56%                  | N/A                 |
|    | - 5-year average  | 6.6%                | N/A <sup>2</sup>    | 6.58%                  | N/A                 |
|    | - 10-year average   | 6.4%                | N/A <sup>2</sup>    | 6.08%                  | N/A                 |
| 8  | % of members (active and retired) that rate<br>department services as very good or<br>excellent based on accuracy and usefulness<br>of work | 90%                 | 100%                | 87%                    | 100%                |
| \$ | Administrative costs per plan member in total for both plans  | \$746               | \$755               | \$763                  | \$773               |

<sup>1</sup> There is a greater than 50% probability in any year that the portfolio will match the target return. <sup>2</sup>There is not a separate target for 3-year, 5-year, and 10-year average returns.

#### Activity and Workload Highlights

|  | 2021-2022 | 2022-2023 | 2022-2023 | 2023-2024 |
|--|-----------|-----------|-----------|-----------|
|  | Actual    | Forecast  | Estimated | Forecast  |
| # of active and retired members surveyed | 174       | 400       | 94        | 150       |

## **Office of Retirement Services**

# **Department Position Detail**

| Position  | 2022-2023<br>Adopted | 2023-2024<br>Proposed | Change |
|---|----------------------|-----------------------|--------|
| Accountant I/II                                 | 1.00                 | 2.00                  | 1.00   |
| Account Clerk I/II                              | 1.00                 | 1.00                  | -      |
| Accounting Technician                           | 1.00                 | 0.00                  | (1.00) |
| Analyst I/I                                     | 7.00                 | 8.00                  | 1.00   |
| Assistant Director and Chief Investment Officer | 1.00                 | 1.00                  | -      |
| Department Information Technology Manager       | 1.00                 | 1.00                  | -      |
| Deputy Director                                 | 1.00                 | 1.00                  | -      |
| Director of Retirement Services                 | 1.00                 | 1.00                  | -      |
| Division Manager                                | 2.00                 | 2.00                  | -      |
| Executive Assistant U                           | 1.00                 | 1.00                  | -      |
| Financial Analyst                               | 1.00                 | 1.00                  | -      |
| Information Systems Analyst                     | 1.00                 | 1.00                  | -      |
| Network Technician I/II/III                     | 1.00                 | 1.00                  | -      |
| Office Specialist I/II                          | 1.00                 | 0.00                  | (1.00) |
| Retirement Investment Analyst I/II              | 2.00                 | 2.00                  | -      |
| Retirement Investment Officer                   | 3.00                 | 3.00                  | -      |
| Retirement Investment Operations Supervisor     | 1.00                 | 1.00                  | -      |
| Senior Accountant                               | 2.00                 | 2.00                  | -      |
| Senior Analyst                                  | 3.00                 | 3.00                  | -      |
| Senior Auditor                                  | 1.00                 | 1.00                  | -      |
| Senior Office Specialist                        | 0.00                 | 1.00                  | 1.00   |
| Senior Retirement Investment Officer            | 2.00                 | 2.00                  | -      |
| Senior Supervisor, Administration               | 1.00                 | 1.00                  | -      |
| Staff Specialist                                | 7.00                 | 6.00                  | (1.00) |
| Total Positions                                 | 43.00                | 43.00                 | 0.00   |