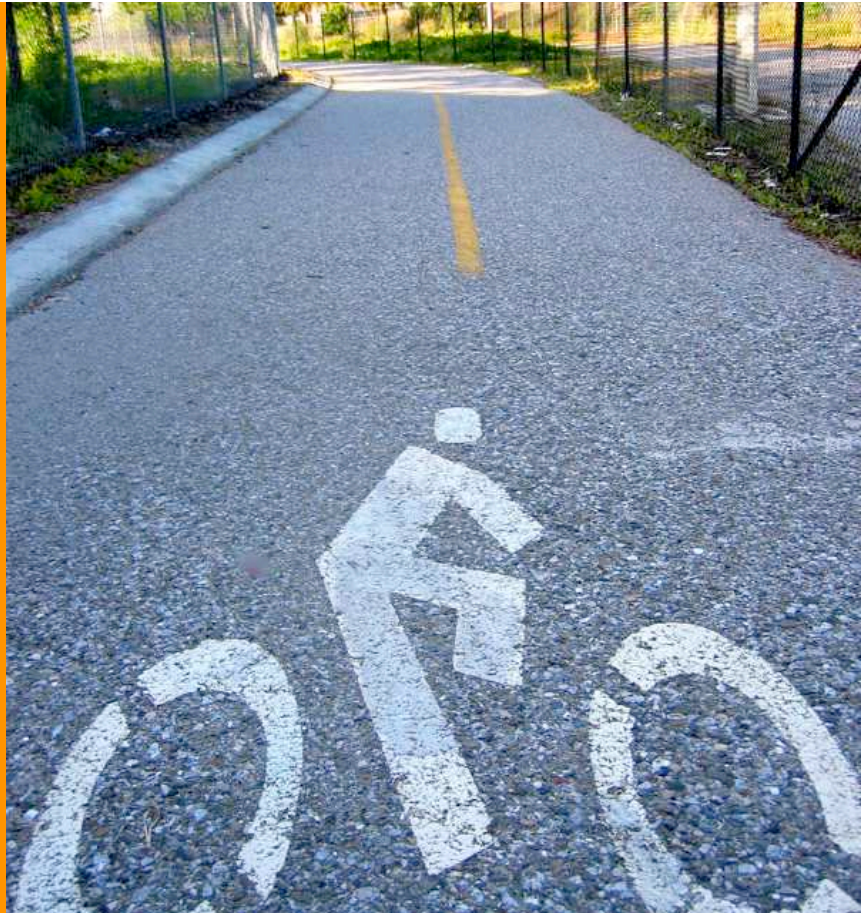


TRAIL SECURITY

- Patrols
- Technology
- Design
- Enforcement
- Awareness



OVERVIEW Security Matters

The City of San José seeks to develop a 100-mile trail network as defined by the community in the Greenprint: A Strategic Plan adopted by the City Council in 2000. Community support for the effort can be sustained by focusing on security throughout the development process, from planning to daily operation.

The City utilizes the following tools and strategies in order to enhance security within the trail network.

Patrols

Trails are patrolled on a regular basis both by City staff and dedicated community volunteers:

- Police Bicycle Unit: Officers ride the Guadalupe River trail within the downtown area to enforce posted rules and greet users.



- Maintenance staff visit trail sites on a weekly basis to empty garbage cans and collect litter along the trails. In doing so, they report graffiti and safety issues to appropriate staff.

- Anti-Graffiti Crew staff responds to community and staff calls for service. The crew can be reached at (408) 277-3208.
- A full-time Volunteer Coordinator recruits and trains community members to participate in Trail Clean-Ups.

Technology

The use of technology improves response times for emergency services.

- A system of 25 call boxes is deployed throughout the trail network. The Program seeks to deploy call boxes at regular 1-mile intervals. All new trail projects meet this standard. Contracts are underway to add call boxes to



Trail Program
www.sjpark.org/trails





Milestone Markers

- older trail systems.
- Through the use of Geographic Information System (GIS) technology, the Program has developed detailed maps of all open trail systems. The maps are now available to all Police and Fire Department personnel via in-vehicle computers.
- GIS based maps have been formatted in a user friendly manner for trail users to have a clear understanding of all access points, call-boxes, nearby businesses and the distance of trail reaches.
- During Fiscal Year 2008-09, the Program will initiate the Milestone Marker project. A feasibility study will be prepared to determine the coding, placement and design of regularly spaced markers. The markers will provide trail users a means to precisely inform 911 staff of their location and for emergency service personnel to quickly respond to calls for service and track incidents for better allocation of resources.

Awareness

Studies suggest that trail safety is enhanced as the number of users increase. Trail users are more likely to report issues, seek enforcement of the rules, and discourage vagrancy along the waterways.

- To build public awareness of trails as a recreational and commute resource, the program maintains a web

site with maps and other helpful user information.



Entry Gateways

- The newest trails include “gateway” elements that serve to increase a trail’s visibility. Gateways are located along roadways to draw the attention of motorists who might not otherwise notice the recreational facility within their community.

Design

Trail Program staff partners with the Police Department in the planning and design of new trail projects. The Police Department staff utilizes well established Crime Prevention Through Environmental Design (CPTED) principles. Emphasis is placed on access control, natural surveillance, territorial reinforcement, maintenance and landscaping.

About CPTED

Trail planning and design in San José is influenced by the following:

- Maximize trail width for visibility and emergency access (Standard width is 12’ with two 2’ gravel shoulders.)
- Maintain landscaping buffer zones for visibility
- Define rights-of-way with signage and striping
- Provide call boxes for emergency services

Enforcement

A standard set of rules is posted at all trail entry points and on the Trail Program web page. The posting of rules is necessary in order for Police

and staff to proceed with enforcement action.

PHONE NUMBERS

Many of the City’s trails are developed on, or adjacent to Santa Clara Valley Water District property. The following numbers will help you determine who can best address issues and concerns.

TRAIL ISSUES

Emergency Services

(including suspicious behavior)

- 911
- 277-8911 (cell phone)

Maintenance Concerns

(litter, repairs, maintenance)

- (408) 793-5510
- park.concern@sanjoseca.gov

Graffiti / Vandalism

- (408) 793-5510
- park.concern@sanjoseca.gov

Staff Contact

Yves Zsutty, Program Manager

- (408) 793-5561



RIVER ISSUES

Maintenance Concerns

(and all other inquiries)

- www.valleywater.org, click on “Access Valley Water”

Adopt-A-Creek

- (408) 265-2607, ext. 2945

Staff Contact

Beau Goldie, Deputy Operating Officer

- (408) 265-2607, ext. 2634

