

## Junk Pickup Program

### *Frequently Asked Questions*

Question	Single-family homes Residences that receive garbage collection in carts.	Apartments and Condominiums Residences that have communal garbage dumpster service.						
<b>How does the junk pickup program work?</b>	<p>Make an appointment, set out your junk, and we'll pick up.</p> <p>Residents can schedule a free junk pickup appointment by calling their recycling collection company.</p> <p>Junk pickups are scheduled on the same day of the week as the customer's normal recycling collection, but may occur at a different time of day.</p>	<p>Residents can schedule a junk pickup at no cost by calling GreenTeam of San Jose at (408) 282-4400 all year round.</p>						
<b>How do I schedule a junk pickup?</b>	<p>Residents can schedule a junk pickup by calling their recycling collection company. To look up your recycling collection company, please use the Residential Collection Company Lookup (<a href="http://www.SJEnvironment.org/LookUp">www.SJEnvironment.org/LookUp</a>) or see the table below:</p> <table border="1" data-bbox="352 1198 1108 1386"> <thead> <tr> <th data-bbox="352 1198 716 1243">Neighborhood Areas</th> <th data-bbox="716 1198 1108 1243">Recycling Company</th> </tr> </thead> <tbody> <tr> <td data-bbox="352 1243 716 1317">Downtown, North, East, and South San José</td> <td data-bbox="716 1243 1108 1317">California Waste Solutions (408) 213-7800</td> </tr> <tr> <td data-bbox="352 1317 716 1386">West San José</td> <td data-bbox="716 1317 1108 1386">GreenTeam of San Jose (408) 282-4400</td> </tr> </tbody> </table>	Neighborhood Areas	Recycling Company	Downtown, North, East, and South San José	California Waste Solutions (408) 213-7800	West San José	GreenTeam of San Jose (408) 282-4400	<p>Residents can schedule a junk pickup at no cost by calling GreenTeam of San Jose at (408) 282-4400.</p>
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<p><b>When can I set out my items for pickup?</b></p>	<p>Junk Pickup appointments are normally scheduled up to 2 weeks after the request. You may set out your items for pickup up to 24 hours prior to your scheduled appointment, and they must be set out by 6:00 a.m. on your scheduled collection day.</p> <p><b>Make sure to follow all instructions in your appointment confirmation to ensure your item is collected, such as bundling pieces together and abiding by weight limits.</b></p>
<p><b>When can I use junk pickup?</b></p>	<p>Residents can schedule a junk pickup at no cost all year round.</p>
<p><b>Can I schedule a junk pickup online?</b></p>	<p>Yes, junk pickup appointments can be scheduled by using San Jose 311 or calling your recycling collection company. Visit <a href="http://311.SanJoseCA.gov">311.SanJoseCA.gov</a>, dial 3-1-1 or call (408) 535-3500.</p>
<p><b>How many times per year can I use the junk pickup program?</b></p>	<p>There are no restrictions on the number of junk pickups. However, misuse for at-home personal business operations are not allowed and any junk pick ups for such operations will be stopped immediately.</p>
<p><b>What items are included in the junk pickup program?</b></p>	<p>The most common large items include:</p> <ul style="list-style-type: none"> <li>• Furniture: mattresses, sofas, tables, high chairs</li> <li>• Appliances: washers, stoves, hot water heaters, TVs and computer monitors, refrigerators, toilets</li> <li>• Recreational items: basketball hoops, treadmills and exercise equipment, bikes, bulky toys, BBQs, pool tables, plastic pools and covers, ping pong tables</li> <li>• Other: carpet and carpet padding, bundles of wood</li> </ul> <p>All pickup items must be generated at the home requesting the junk pickup. For more information and exceptions, please refer to the <a href="#">list of eligible items</a>.</p>

<p><b>What items are <u>not</u> included in the junk pickup program?</b></p>	<p>Some items not eligible include:</p> <ul style="list-style-type: none"><li>• Construction debris</li><li>• Mirrors</li><li>• Glass windows. Frames without glass and screens are acceptable.</li><li>• Household hazardous waste (HHW), such as pressurized tanks, electrical cords and more. To schedule a convenient and free drop-off for HHW items, visit <a href="http://www.HHW.org">www.HHW.org</a> or call 408-299-7300.</li></ul>
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